COUNCIL COMMUNICATION

| DATE: January 19, 2022 | AGENDA NO. | SUBJECT: City Manager Monthly Report for December 2021 |
|-------------------------------|------------|---|
| Department Head: | | Report for December 2021 |
| | | |
| City Manager: Heather Brooks | | |
| | | |
| PRESENTED BY: Heather Brooks | | |

The following reports cover the activities of the City's various departments. Below is a statement regarding major issues covered by the City Manager's office. Additional information is provided in the bi-weekly updates from the City Manager to the Council.

December 2021 Report

- Meeting to finalize downtown wayfinding signage
- Meeting to review potential zoning change recommendations
- Monthly La Puente Board meeting
- Employee potluck
- Colorado Cooperation Winter Conference
- Discussion on implementation of Police FLSA work period
- Celebration of Lights
- Monthly meeting with Fire Chief
- Trinidad State College facilities plan review
- Early Childhood Stakeholder meeting
- Monthly meeting with Public Works Director
- Meeting with regional broadband coordinators
- Meeting to discuss Co Responder Program
- Meeting with Councilor Daniel
- Monthly meeting with Parks & Recreation Director
- Monthly meeting with IT Director
- Sponsorship Committee meeting
- Weekly Leadership Team meetings
- Monthly meeting with Development Services Director
- Meeting with Farmers' Market to discuss future market locations
- Bi-Weekly meetings with Police Chief
- Monthly meeting with HR Manager
- Monthly meeting with Finance Director
- Meeting with staff from District Attorney's Office
- Meeting with Valley Courier to discuss mental health gaps
- Monthly meeting with Councilor Vigil
- Meeting with TSC and Attorney General's Office regarding expansion of the Trinidad Campus' Construction Trade Program

- LEAD meetings
- Monthly meeting with Councilor Carson
 SLV Opioid Governance Committee meetings
- Insurance meetings
- Meeting with Alamosa State Bank to discuss potential parking lot partnership

COUNCIL COMMUNICATION

| DATE: December 30, 2021 | AGENDA NO. | SUBJECT: Economic Development Report for December, 2021 |
|--|------------|--|
| Department Head: Kathy Woods, Economic Development | | Report for December, 2021 |
| | | |
| City Manager: Heather Brooks | | |
| | | |
| PRESENTED BY: Heather Brooks | | |

December, 2021:

Meetings, Events, Phone or Conferences/Calls and Inquiries:

- Mani Patel and partner KJ on business recruitment continues
- Friday HP contacts
- Alamosa State Bank meeting
- Finalized Eva Malo Façade grant
- Finalized Ruthie Brown Façade grant
- Continue to work with Tim Rivera on State St. Building façade and occupancy
- Scott Graber Check in on SLV Brew/The Roast
- Elizabeth on Downtown Marketing/Events
- Teri Hussman Connected with Dawn Melgares on a potential multi-unit housing building
- Mary Stolfus building search continues
- Kristi Esquibel, FSWB– Alamosa properties to be sold
- Brittni and Brandon, Diadora
- Georgia Cook, new property planning
- Stephanie Ruybal, new Director for Ski Hi multi use facility
- Tom Monaco, upcoming funding from OEDIT and URGEDC planning
- Wendi Seger, Locavores Expansion, E-Commerce
- Joyce Wiley Wild Roses
- Carol Treasure Alley
- Business Check-In, Most Main (CBD) Street Business
- Leroy Martinez
- Telephone meeting with Broker from CA
- Meeting, Airport, KOA Campground owners and a Car Rental Company
- Dre Jarmillo, Kevin Wilkins, Marc Bellantoni and Hew Hallock on new stats and possibilities for attracting Primary Development (Health and Wellness?)

Thank you for your support! Happy New Year

Kathy Woods



Parks and Recreation/Library CREATING COMMUNITY THROUGH PEOPLE, PARKS, AND PROGRAMS

PARKS/CEMETERY

• Cemetery Activities

| | <u>December</u> | <u>Total 2021</u> | <u>Total 2020</u> |
|-------------------------|-----------------|-------------------|-------------------|
| Graves opened & closed | 8 | 73 | 61 |
| Graves set up services | 8 | 73 | 61 |
| Graves raised to grade | 0 | 103 | 30 |
| Cemetery spaces sold | 4 | 88 | 106 |
| Stones leveled | 0 | 41 | 35 |
| Columbarium Niches sold | 0 | 0 | 10 |
| Disinterment | 0 | 0 | 0 |
| | | | |

• Tree Related Activities

| | December | Total 2021 | Total 2020 |
|----------------------|-----------------|-------------------|-------------------|
| Trees Pruned/Trimmed | 22 | 384 | 628 |
| Trees Planted | 0 | 33 | 35 |
| Dead Trees Removed | 0 | 0 | 0 |
| Trees Moved | 0 | 0 | 0 |

Equipment Serviced:

703 Trash truck

445 Chainsaw

240 Chainsaw

New Holland tractor light upgrade

Routine work:

Cemetery computer work
Funeral setups and the digging of graves
Playground inspections
Daily trash runs in the parks, ranch and cemetery
River dike checks
Trim trees
Plug in the pole lights
Plug in the train
Plug in the City hall
Adjust all timers for lighting ceremony
Trim trees at Skate Park
Inventory for parks and cemetery needs
Pick up weeds in parks and cemetery
Haul off tree that came down from wind

Dig graves
Cut brush and pick up trash on the west side of Craft Montana Azul
Fix trees down on Main Street
Paint graffiti in parks
Pick up broken glass in parks
Paint walk bridge graffiti
Community service help with weeds and trash pick up
Clean columbarium
Nightly light check on main and city hall

Alamosa Family Recreation Center

(719) 589-2105 | www.alamosarec.org | City of Alamosa Activities on Facebook

The Alamosa Family Recreation Center (AFRC) is currently open for fitness and recreational activities!

HOURS:

Mon-Thu: 6AM-9PM

Fri: 6AM-6PM

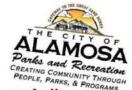
Sat: 7AM-6PM

Sun: 12PM-6PM

Mask-wearing is currently encouraged but not required.

Ceramics Class

Ceramics classes will start back up on January 17th, 2022. Registration is now open! Visit www.alamosarec.org for more details or contact Krystina George (Office Supervisor) at 719-589-2105.



CERAMIC CLASS

LET'S START THE NEW YEAR DOING SOMETHING DIFFERENT!

My name is Lili Silva and I am the new Ceramic teacher at the Rec Center. I am hoping to meet all of you who are interested in trying something new this year or wanted to get back into creating. This class is full of opportunities for anyone wanting to put their mind and hands to work!



DATES & TIMES

January 17th - February 17th Monday & Wednesday 5:00pm - 8:00 PM AFRC Studio Room

Fees

\$70.00 for the Course \$12.00 for Drop-ins

Registration is available online or in person. Adult class Ages 12+

Things we can make!!

Slab Platters and bows

 Create your own serving plate, or your own favorite bowl. Unique design special to you.



Try out wheel throwing

 Take a chance in trying out wheel throwing.



Coil or Pinch pots

 Creating out of clay coils or just pinching clay. You can create anything!





For more information please contact the Alamosa Family Recreation Center at 719.589.2105 or visit WWW.ALAMOSAREC.ORG

Adult Painting

2022 Sessions are now open for registration!

Please visit <u>www.alamosarec.org</u>, or contact the

Recreation Center at 719.589.2105.



Tuesday EVENINGS 6:30 - 9:30 pm

8 weeks of painting from January 4 - February 22, 2022 In the studio on Tuesday evenings. Beginners are welcome. Fee: \$100 for the entire session.

Register by going on-line at www.alamosarec.org or by calling the Alamosa Family Recreation Center at 719-589-2105.

Thursday Mornings 9 am to noon

8 weeks of painting from January 6 - February 24, 2022 In the studio on Thursday Mornings. Beginners are welcome.

Fee: \$100 for the entire session.

Register by going on-line at www.alamosarec.org or by calling the Alamosa Family Recreation Center at 719-589-2105.

Questions? - contact the Alamosa Family Recreation Center or contact Coni Grant through her website at www.ConiGrant.com. See Coni's work at www.ConiGrant.com or on Instagram.

To register go on-line at **www.alamosarec.org** or call the Alamosa Family Recreation Center at 719-589-2105

In-Person Fitness Classes

Taekwondo

Classes are Monday and Wednesday evenings. The Youth class is 5:30-6:30 PM and the Adult/Family class is 6:30-8:00 PM. (Classes will be held in the Multi-Purpose Gym)

Lunchtime Power Hour w/Tammy

Class has returned to its regular schedule on Mon & Wed @ 12:00 PM. (Extra day is sometimes added each week, depending on the instructor).

Evening Cycling

Join us Tue & Thu evenings @ 5:30 PM for an action-packed aerobic workout. (Class is now held in the Studio Room)

Pickleball

All ages and abilities are welcome to join this participant-led Pickleball program on Tuesday and Friday mornings, 7:00-11:00 AM. (Currently held in the AFRC Main Gym)

Classes are free with AFRC membership or pay a drop-in fee per class.

Online Fitness Classes

Keep active this Winter! Classes will continue and are free with an active AFRC membership or only cost \$10/month/person. The program includes the following classes:

- Bodyweight Training w/ Steve: Tue & Thu @ 6:00 AM
- Tabata/Pilates w/ Catherine: Mon, Wed, & Fri @ 6:30 AM
- Morning Yoga w/ Pam: Mon/Wed @ 8:00 AM and Tue/Thu @ 9:00 AM

Upcoming AFRC Holiday Closures

February 20th - 21st: Presidents Day

Multi-Use Pavilion/Ice Rink

Ice Rink Hours

| ate | Day | Start | Finish | Activity | Date | Day | Start | Finish | Activity | | | | | | |
|------|------|--------------------|--------------------|---|----------|---------|---------------------|---------------------|---|---|----------|----------|---------|---------|---|
| 1/1 | | | | Public Skate (Rentals Available) | | | 12:00 PM 2:30 PM | 2:00 PM 6:00 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) | | | | | | |
| | | 2:30 PM | 6:00 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) | 1/9 | Sun | 6:15 PM 7:45 PM | 7:30 PM 9:15 PM | Adult Drop-In Hockey (Recreational) Adult Drop-In Hockey (Competitive) | | | | | | |
| 1/2 | Sun | 6:15 PM 7:45 PM | 7:30 PM 9:15 PM | Adult Drop-In Hockey (Recreational) Adult Drop-In Hockey (Competitive) | | | 9:15 PM | 9:45 PM | Adult Hockey Dress-Out | | | | | | |
| | | | | Adult Hockey Dress-Out | | | 12:30 PM | 2:30 PM | Public Skating (Rentals Available) Stick & Puck (All Ages) | | | | | | |
| 1/3 | | 12:30 PM | 2:30 PM | Public Skating (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) | 1/10 | Mon | 5:30 PM 7:15 PM | 7:00 PM 8:45 PM | Public Skate (Rentals Available) AP&R Youth Hockey Practice (Peewee) SLVYHA Ice Reservation | | | | | | |
| 170 | WOII | 7:15 PM | 8:45 PM | AP&R Youth Hockey Practice (Peewee) SLVYHA Ice Reservation | | | | | SLVYHA Dress-Out | | | | | | |
| | | 8:45 PM | 9:15 PM | SLVYHA Dress-Out | | | 12:30 PM | 2:30 PM | Stick & Puck (All Ages) Public Skate (Rentals Available) Stick & Puck (All Ages) | | | | | | |
| | | 12:30 PM | 2:30 PM | Stick & Puck (All Ages) Public Skate (Rentals Available) | 1/11 | Tue | 5:30 PM 7:45 PM | 7:30 PM 9:15 PM | AP&R Youth Hockey Practice (Mites & Squirts SLVYHA Ice Reservation | | | | | | |
| 1/4 | Tue | 5:30 PM | 7:30 PM | Stick & Puck (All Ages) AP&R Youth Hockey Practice (Mites & Squirts) SLVYHA Ice Reservation | | | | | SLVYHA Dress-Out Public Skate (Rentals Available) | | | | | | |
| | | 9:15 PM | 9:45 PM | SLVYHA Dress-Out | 1/12 | W | 12:30 PM 3:00 PM | 2:30 PM 5:00 PM | Stick & Puck (All Ages) Public Skate (Rentals Available) | | | | | | |
| 4.15 | | 12:30 PM | 2:30 PM | Public Skate (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) | 1/12 | vvcu | | 7:30 PM | 9:00 PM | AP&R Youth Hockey Practice (Peewee) Adult Drop-In Hockey (Competitive) Adult Hockey Dress-out | | | | | |
| 1/5 | vvea | 5:30 PM 7:30 PM | 7:00 PM 9:00 PM | AP&R Youth Hockey Practice (Peewee) Adult Drop-In Hockey (Competitive) Adult Hockey Dress-out | | | 8:00 AM 3:00 PM | 3:00 PM 5:00 PM | AHS Session/Public Skating Stick & Puck | | | | | | |
| | | 12:30 PM | 2:30 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) Stick & Puck | 1/13 Thu | 1/13 Th | | | Thu | 3 Thu | 1/13 Thu | 1/13 Thu | 7:45 PM | 9:15 PM | AP&R Youth Hockey Practice (Mites & Squirt: SLVYHA Ice Reservation SLVYHA Dress-Out |
| 1/6 | Thu | 5:30 PM 7:45 PM | 7:30 PM 9:15 PM | AP&R Youth Hockey Practice (Mites & Squirts) SLVYHA Ice Reservation SLVYHA Dress-Out | 1/14 | Fri | 10:30 AM | 2:30 PM | AHS Skate Session Stick & Puck (All Ages) Public Skate (Rentals Available) | | | | | | |
| 1/7 | Fri | 12:30 PM | 2:30 PM | Public Skate (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) | 1/15 | Sat | 8:30 AM 1:00 PM | 12:45 PM 8:00 PM | AP&R Youth Hockey Games Public Skating | | | | | | |
| | | | | AP&R Youth Hockey Games | | | | | Stick & Puck (All Ages) Public Skating (Rentals Available) | | | | | | |
| 1/8 | Sat | | | Public Skating | 1/16 | Sun | 6:15 PM | 7:30 PM | Adult Drop-In Hockey (Recreational) Adult Drop-In Hockey (Competitive) | | | | | | |

| | Ice Rink Schedule-January 2022 | | | | | | | | |
|------|--------------------------------|--|--|---|------|-----|---|--|---|
| Date | Day | Start | Finish | Activity | Date | Day | Start | Finish | Activity |
| | Mon | | 12:00 PM 2:30 PM 5:00 PM 7:00 PM 8:45 PM | Public Skating (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) AP&R Youth Hockey Practice (Peewee) SLVYHA Ice Reservation SLVYHA Dress-Out | | Tue | 10:00 AM 12:30 PM 3:00 PM 5:30 PM 7:45 PM | 12:00 PM 2:30 PM 5:00 PM 7:30 PM 9:15 PM | Stick & Puck (All Ages) Public Skate (Rentals Available) Stick & Puck (All Ages) AP&R Youth Hockey Practice (Mites & Squirts) SLVYHA Ice Reservation SLVYHA Dress-Out |
| 1/18 | Tue | 10:00 AM 12:30 PM 3:00 PM 5:30 PM 7:45 PM 9:15 PM | 2:30 PM 5:00 PM 7:30 PM 9:15 PM | Stick & Puck (All Ages) Public Skate (Rentals Available) Stick & Puck (All Ages) AP&R Youth Hockey Practice (Mites & Squirts) SLVYHA Ice Reservation SLVYHA Dress-Out | 1/26 | Wed | 12:30 PM 3:00 PM 5:30 PM 7:30 PM | 2:30 PM 5:00 PM 7:00 PM 9:00 PM | Public Skate (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) AP&R Youth Hockey Practice (Peewee) Adult Drop-In Hockey (Competitive) Adult Hockey Dress-out |
| 1/19 | Wed | 10:00 AM 12:30 PM 3:00 PM 5:30 PM 7:30 PM 9:00 PM | 2:30 PM 5:00 PM 7:00 PM 9:00 PM | Public Skate (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) AP&R Youth Hockey Practice (Peewee) Adult Drop-In Hockey (Competitive) Adult Hockey Dress-out | 1/27 | Thu | 12:30 PM 3:00 PM 5:30 PM 7:45 PM | 2:30 PM 5:00 PM 7:30 PM 9:15 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) Stick & Puck AP&R Youth Hockey Practice (Mites & Squirts) SLVYHA Ice Reservation SLVYHA Dress-Out |
| 1/20 | Thu | 12:30 PM 3:00 PM 5:30 PM 7:45 PM | 2:30 PM 5:00 PM 7:30 PM 9:15 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) Stick & Puck AP&R Youth Hockey Practice (Mites & Squirts) SLVYHA Ice Reservation | 1/28 | Fri | 12:30 PM 3:00 PM 8:30 AM | 2:30 PM 8:00 PM 12:45 PM | Public Skate (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) AP&R Youth Hockey Games |
| | | 9:15 PM | 9:45 PM | SLVYHA Dress-Out | 1/28 | Sat | 1:00 PM | 8:00 PM | Public Skating |
| 1/21 | Fri | 12:30 PM 3:00 PM | 2:30 PM 8:00 PM | Public Skate (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) | 1/30 | Sun | 2:30 PM 6:15 PM 7:45 PM | 6:00 PM 7:30 PM 9:15 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) Adult Drop-In Hockey (Recreational) Adult Drop-In Hockey (Competitive) |
| 1/22 | Sat | 8:30 AM 1:00 PM | 12:45 PM 8:00 PM | AP&R Youth Hockey Games Public Skating | | | | | Adult Hockey Dress-Out |
| 1/23 | Sun | 12:00 PM 2:30 PM 6:15 PM 7:45 PM 9:15 PM | 6:00 PM 7:30 PM 9:15 PM | Stick & Puck (All Ages) Public Skating (Rentals Available) Adult Drop-In Hockey (Recreational) Adult Drop-In Hockey (Competitive) Adult Hockey Dress-Out | 1/31 | Mon | 12:30 PM 3:00 PM 5:30 PM 7:15 PM | 2:30 PM 5:00 PM 7:00 PM 8:45 PM | Public Skating (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) AP&R Youth Hockey Practice (Peewee) SLVYHA Ice Reservation SLVYHA Dress-Out |
| 1/24 | Mon | 10:00 AM 12:30 PM 3:00 PM 5:30 PM 7:15 PM 8:45 PM | 2:30 PM 5:00 PM 7:00 PM 8:45 PM | Public Skating (Rentals Available) Stick & Puck (All Ages) Public Skate (Rentals Available) AP&R Youth Hockey Practice (Peewee) SLVYHA Ice Reservation SLVYHA Dress-Out | | | | | |

Youth Leagues/Programs

Youth Ice-Hockey

Cost: \$45 | Equipment Deposit: \$25 (Own equipment is encouraged but not required)

Season: December 1st - February 19th (2022)

Player Equipment: If your child needs hockey equipment, contact AP&R to make an

appointment to have your child fitted. (NOTE: Skates & Stick are not included)

Divisions: Mites(5-7), Squirts(8-10), & PeeWee(11-14) | Click here for more information

and to register online

Youth Co-ed Volleyball

Registration Deadline: Feb 7th; Registration Fee: \$20

ASU Volleyball Clinic February 7th:

2nd-4th Grade; 5:30-6:30pm 5th-6th Grade; 6:30-7:30pm

Season: Feb 14th - April 23rd (games on Saturdays & possible some weeknights)

No practices/games during spring break - March 19-26

League Divisions: 2nd-4th Grade & 5th-6th Grade | Click here for more information and

to register online

Coach's Meeting: February 3rd at 6:00pm @ AP&R

Volunteer Coach | Click here for more information and to register to become a volunteer

coach

CARA Youth Basketball Skills Challenge

Cost: FREE | Date: January 8th at 2:00 PM - 4:00 PM, participants can come in and practice at 1:30 PM | Ages: 6-13 years old | Click here for more information and for the 2021-2022 registration form

Adult Leagues/Programs

Adult Volleyball

Registration: January 3 - February 7, 2022

Team Fee: \$100 Player Fee: \$30 / per division

Season: Mid February - Late April

Drop-In Volleyball (Practice): Feb 8-10; from 7:30-9:00 PM; Free for registered players

or members of the AFRC; \$2/day for all others.

Divisions: Women's Competitive, Women's Recreation, Co-ed Competitive, Co-ed

Recreation | Click here for more information and to register online

Special Olympics Basketball

Cost: FREE | Ages: 8 and up | Season: January 11th-February 10th; Practice
Tuesday/Thursdays from 4:00 PM-5:00 PM | Special Olympics Colorado physical &
athlete application must be completed to compete | Click here for more information or to
register

Alamosa Parks & Recreation is Hiring!!

Sports Officials | Scorekeepers
Site Supervisors

To apply, click on the link: https://cityofalamosa.org/finditfast/careers/

Outdoor Recreation

Cross Country Skiing @ Cattails Golf Course: If or when the snow starts falling in Alamosa, we will be out on the Golf Course grooming cross country ski trails! Access to these trials will be free and open to the public!

Generation Wild Programming: AP&R staff are regularly working with the Alamosa School District to provide outdoor recreation and leadership opportunities for students in Ortega Middle School and Alamosa High School. Contact John Reesor (ireesor@ci.alamosa.co.us) for more information.

The 2021 Valley Bottom Rio Trio recap video: Watch on Youtube!

Upcoming Community Event

<u>2022</u>



January 28th-30th: Rio Frio Ice fest & 5k Run on Ice: http://riofrioice.com

Rio Frio 5k on Ice 2022 Race

Registration: <u>https://runsignup.com/Race/CO/Alamosa/RioFrio5konIce</u>

January 29th: Soco Ice Bowl-Disc Golf Tournament: discgolfscene.com



SAFE & HAPPY RECREATING!

Alamosa Parks & Recreation - Alamosa Family Recreation Center 2222 Old Sanford Rd. Alamosa, CO 81101 - 719.589.2105

www.AlamosaRec.org - City of Alamosa Activities on Facebook

- Subscribe/Unsubscribe here -

Rec Center Revenue

| Year to date | 2020 | 2021 |
|------------------|--------------|--------------|
| Courses | \$5,471.64 | \$70,911.50 |
| Facility Rentals | \$3,127.64 | \$22,800.00 |
| Membership | \$27,854.70 | \$36,869.46 |
| Merchandise | \$102,343.13 | \$146,338.55 |
| Security deposit | (\$105.00) | \$0 |
| Total | \$157,880.11 | \$273,949.26 |

2020

296

1897

0

September

November

October

Rec Center Door Count

2021

September

November

October

| January | 3,661 | January | 20,162 |
|----------|--------|----------|--------|
| February | 5,516 | February | 24,380 |
| March | 9,526 | March | 14,251 |
| April | 9,748 | April | 0 |
| May | 7,730 | May | 0 |
| June | 9,473 | June | 0 |
| July | 8,408 | July | 0 |
| August | 10,673 | August | 94 |

12,206

19,718

14,000

December 10,485 December 0

Average per Month: 10,095 Average per Month: 5,090

Multi-Use Rink Door Count

| <u>2021</u> | | <u>2020</u> | |
|-------------|--------|-------------|--------|
| January | 12,433 | January | 22,717 |
| February | 11,971 | February | 11,102 |
| March | 9,733 | March | 6,387 |
| April | NA | April | 0 |
| May | 3,405 | May | 0 |
| June | 2,125 | June | 0 |
| July | 3,517 | July | 0 |
| August | 5,349 | August | 0 |
| September | 4,360 | September | 0 |
| October | NA | October | 53 |
| November | 14,144 | November | NA |
| December | 86,156 | December | NA |

Average per Month: 12,766 Average per Month: 3,354

Cattails Golf Course December 2021 Report

Cattails Updates

We wrapped up a great year. The investment in the Toro equipment along with the new irrigation system on the front nine is really paying off. Our course condition is improving every year and along with that our revenue is also increasing. This has been by far our busiest season and we are aiming to exceed these numbers in 2022.

2021 Highlights

- Hosted both men's and women's regional tournaments for high school golf.
- Increased membership by over \$65,000.
- Almost doubled pro shop merchandise sales from 2020.
- We exceeded our overall revenue budget by 38%.
- We handled the increase in rounds, pro shop sales, driving range, and tournaments while staying under our overall expense budget.

Year To Date as of 12/31/2021 Revenue

| | <u>Fiscal</u> | Budget |
|----------------------------|---------------|---------------|
| Golf Passes | \$26,105 | \$16,000 |
| Golf Tournament Revenue | \$43,425 | \$25,000 |
| Golf Memberships | \$218,400.50 | \$150,000 |
| Golf Green Fees | \$144,675.50 | \$95,000 |
| Golf Cart Fees | \$87,269.53 | \$51,000 |
| Golf Merchandise Sales | \$128,403.40 | \$87,000 |
| Golf Range Fees | \$17,096.32 | \$8,000 |
| Golf Facility Rental | \$3,570.46 | \$5,000 |
| Golf Food Sales | \$129.04 | \$2,000 |
| Golf Liquor/Beverage Sales | \$1,005.73 | \$15,000 |
| Golf Cart Shed Rental | \$45,050 | \$49,000 |
| Golf Handicap Fees | \$990 | \$500 |
| Golf Miscellaneous | \$3,353.37 | \$15,000 |
| Total | \$719,473.85 | \$518,700 |

Year to Date as of 12/31/2021 Expenses

| | Fiscal | Budget |
|--------------------------------|--------------|-----------|
| Full Time Salaries Clubhouse | \$58,305.28 | \$72,624 |
| Part Time Salaries Clubhouse | \$40,737.61 | \$20,590 |
| Full Time Salaries Grounds | \$101,730.61 | \$104,550 |
| Part Time Salaries Grounds | \$71,602.58 | \$81,757 |
| Full Time Overtime | \$2,313.20 | \$3,000 |
| PERA/ICMA | \$37,472.28 | \$39,930 |
| Medicare | \$3,847.54 | \$4,080 |
| Workmans Comp | \$2,603.45 | \$4,940 |
| Medical/Dental | \$29,815.36 | \$38,380 |
| Life Insurance | \$0 | \$670 |
| Unemployment Insurance | \$795.96 | \$840 |
| General Office Supplies | \$337.38 | \$250 |
| Outside Printing | \$0 | \$1,500 |
| Gas & Oil | \$14,051.21 | \$10,000 |
| Building Maint Supplies | \$954.42 | \$1,000 |
| Misc. Supplies | \$403.20 | \$500 |
| Golf Course Maintenance | \$11,450.98 | \$12,500 |
| Training & Travel | \$358.22 | \$2,500 |
| Membership, Dues, Handicap | \$8,825 | \$12,000 |
| Licenses and Fees | \$852.25 | \$3,500 |
| Advertising | \$5,318 | \$3,000 |
| | | |

| Telephone | \$3,764.15 | 4,000 |
|------------------------------|--------------|--------------|
| Electrical/Gas Service | \$46,763.66 | \$30,000 |
| Propane | \$731.30 | \$1,000 |
| Equipment/Machinery Lease | \$29,890.21 | 26,322 |
| BLDG Maint/Security | \$3,658.70 | \$5,000 |
| POS System/Credit Card Fees | \$13,818.13 | \$16,000 |
| Sand/Seed/Fertilizer | \$13,786.73 | \$13,000 |
| Uniform Allowance | \$481 | \$1,000 |
| Television | \$0 | \$1,000 |
| Equipment Repair/Maintenance | \$11,375.98 | \$12,000 |
| Debt Service Golf Course | \$208,737.65 | \$208,787.65 |
| Food Purchases | \$0 | \$2,000 |
| Liquor/Beverage Purchases | \$670.56 | \$10,000 |
| Merchandise Pro Shop | \$84,090.56 | \$77,000 |
| Tournament Expenses | \$28,831.61 | \$23,000 |
| Transfer Out | \$11,600 | \$11,600 |
| Machinery and Equipment | \$13,681 | \$14,000 |
| Total | \$863,655.77 | \$873,770.65 |

Current Maintenance Work

We continue to service equipment to get it all ready for next season. Completing inventory of supplies to restock for 2022.

Library Manager Report – December 2021

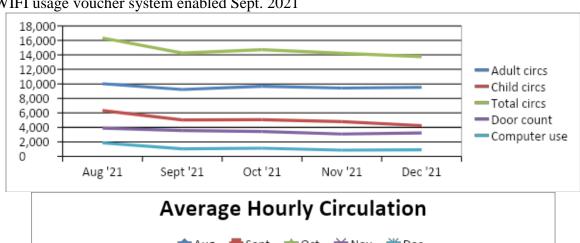
Library Stats

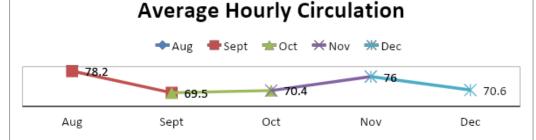
| Website Counter | | | | | |
|-------------------------------|----------|----------|---------|-----------|--------|
| | December | November | October | September | August |
| Page views | 1,685 | 2,020 | 1,805 | 1,773 | 1,853 |
| Sessions | 807 | 865 | 876 | 879 | 973 |
| 1 st Time Visitors | 468 | 492 | 501 | 543 | 606 |
| Returning Visitors | 72 | 69 | 71 | 72 | 83 |

| MONTHLY | STATISTICS | SUMMARY | | | |
|---------|------------|----------|---------|-----------|--------|
| | December | November | October | September | August |

| Adult Circs | 9,521 | 9,425 | 9,665 | 9,227 | 10,015 |
|----------------|----------------|----------------|---------------------|---------------------|------------------|
| Child Circs | 4,238 | 4,795 | 5,058 | 5,029 | 6,321 |
| Total Circs | 13,759 | 14,220 | 14,723 | 14,256 | 16,336 |
| Hours Open | 195 | 187 | 209 | 205 | 209 |
| Circs per hour | 70.6 | 76.0 | 70.4 | 69.5 | 78.2 |
| CLC Circs | 1,528 | 1,729 | 1,568 | 1,535 | 1,590 |
| Door Count | 3,228 | 3,077 | 3,427 | 3,561 | 3,873 |
| Computer Use | 906 (138 WIFI) | 866 (159 WIFI) | 1,125 (222 WIFI) | 1,036 (WIFI 247) | 1,854 (WIFI n/a) |
| Cloud Library | 247 | 219 | 269 | 270 | 265 |
| Overdrive | 314 | 348 | 356 | 321 | 283 |

+ WIFI usage voucher system enabled Sept. 2021





Collection Development:

December: Staff added 196 new materials to the library collection: 130 books (13 adult/83 children), 35 magazines, 6 audiobooks, 25 DVDs and 0 Kits. This process includes purchasing, cataloging, and material processing. 56 books, 58 magazines were discarded.

Staff announcements.

December:

Volunteers: Patty Campbell volunteered for 9 hrs. Leroy Espinoza volunteered for 13 hrs.

Santa Display



Dalton Carleo, Parks & Recreation Division Manager, contacted us to see if we would host Santa Claus in the Library this year. In order, to have more space and control of social distancing, Santa Claus was hosted in the City Hall Lobby. The Library staff created the display for Santa Claus to greet his guests. Judith Boyd, our author of the display, used her talents to create this beautiful 3D scene that was awesome for families taking pictures.

Dalton figures there were around 120-150 that attended the Celebration of Lights and that around 80-85 kids visited Santa Claus that night. Thank you John, you made a striking Santa!

"... thank you and your staff for all your hard work. That event wouldn't have been as successful if not for you guys and your creative outlook!! Thank you so much and I am so very appreciative of our teamwork together:)" Dalton Carleo,

Community Involvement

Community KITS:

We have 64 Community Interest Kits available for checkout.

December checkouts: Total of 35 checkouts – 18 Kits with checkouts **

- 300 Library Lane Dollhouse toys (in-library use only) **
- Alamosa Trails & Nature Adventure backpack **
- Alamosa*Opoly (game)
- American Sign Language for Adults
- American Sign Language for Kids
- Art and Drawing bag **
- Beginner's Sewing Kit
- Bird Watching backpacks (2)
- Buggy backpack Kit **
- Check-out State Parks backpacks (2)

- Colorado*Opoly (game)
- Dark Sky Discovery Kit **
- Draft Check Sensor
- Due: a library mystery game
- Dungeons & Dragons starter KIT **
- Five Monkeys Felt Board Pieces
- Fun with Magnets
- MAGNaFUN magnets (8)
- Memory Kits (7): Homemaker, Dog Reminiscence, Great Outdoors & Patriotic Memory Kit; Cat Reminiscence; Handyman and Farm
- Mini Wellness Kits (4): Career development, Emotional Intelligence, Pilates for Beginners & Tai Chi for Beginners
- My First Pet: | from rocks to rats **
- Nursery Rhymes felt board pieces (4)
- Origami Kit **
- Power Check Meter
- Qwirkle family board game
- The Reiki Touch
- Runaway Gnomes Board game
- Rockhounding Backpack **
- Storytime to Go Kits (11) **
- Toy Cars **
- Typing kit
- Yoga for Kids #1 **
- Yoga for Kids #2 (an introduction to the fun and relaxation of yoga!) **



• Free Online Databases

These are accessed through our Library's online resource webpage. Temporary library cards can be obtained in order to access these resources if some is unable to come to the library to apply for a regular library card.

- 1) Cloud Library downloadable e-books and e-audiobooks
- 2) Colorado Grants Guide access directly from our public computers
- 3) Mango Languages online language learning
- 4) Overdrive/Libby downloadable e-books, e-audiobooks, magazines & movies
- 5) Sanborn Maps access directly from our public computers
- 6) Tumblebooks Children's e-books, games, videos for Kids

StoryWalk®





Take a family walk in Cole Park and read the new book "Last Stop on Market Street".



December

We have 164 children signed up for our Planting Seeds, (1,000 books), program. In this program, as each child reads 100 books, they receive 1 free book. We have given out 55 book prizes so far this year, which means 5500 books were read. At completion, each child receives a free T-Shirt with the Planting Seeds logo on it. 24 children/parents have completed the program.



Growing Readers Together

December: Family, Friends and Neighbors (FFN) program - 27 caregivers are signed up and all received Early Literacy Kits containing EL books, music, toys. We have 9 Spanish Literacy Kits in the community. No contact or changes made at this time.



December: See the Youth Services report for all activities



23 official Little Free Libraries in Alamosa are sponsored by the Alamosa Public Library and the Friends of the Library. Each of these has different stewards that maintain the structure and keep them supplied with books donated by Friends of the Library.

December Stewardship for LFL at:

Alamosa Community Greenhouse (Jan Oen) – 6 books

Alamosa Family Recreation Center (2 LFLs) (Optimists) – 50 books

Boyd Park (Kris Steinberg & Friends of the Library) – 10 books

Cole Park (Library staff) - added 30 books

Food Bank (Woman's Citizenship Club) - added 25 books

Friends of the Library Book Bike – FOL; 40 books at the NRGH Farmer's Market

Friends Park (near Boys & Girls Club) – (Allyn Lewis) – 40 books

Housing Authority (5 LFLs) - no update

La Puente (Friends of the Library) - 55 books

Mosca Pit Stop (Cindy New) – no update

Paulson Park - Mosca - (Food Hub) - no update

Rio Grande Farm Park (2 LFLs) (Salai & Local Food Coalition) - added 20 books

Senior Center (KREBS Foundation) - 10 books

Sunrise Park - New LFL partner - Alamosa County – Tawney Becker- 8 books

Sunset Park - New LFL partner - Alamosa County – Tawney Becker - 0 books

Taggart Residence (Del Norte) - (John Taggart) no update

Zapata Park (Don Thompson) – 6 books



Friends of the Alamosa Public Library



- Fund Raising Proceeds:
 - ☐ The book sale proceeds for December: \$0
 In lieu of a Holiday sale at Spines, the Friends have created a gift book selection in their Book Nook inside the Library.
 - □ Book Nook proceeds: \$120 (Nov. Dec.)
 - □ Narrow Gauge book store COOP Dec.- \$97.37 (sold 2 journals)
 - □ Wild Roses \$49.95 (Nov.) & \$59 (Dec.)
- Book Bike: Don Thompson took the bike to the North River Greenhouse Christmas sale and also rode the bike in the Christmas Light parade.



Don rode the book bike- was recognized by MC that he is in the parade every year! Allyn Lewis is walking with Don.





Judith, Allyn, Kris and Jaymie came to walk with the bike along with a tractor Salai was driving.

We had a problem with the tractor at the beginning of the parade and got separated from Don! The tractor finally started and we went ahead and took it through the parade. The crowd didn't know we were out of order! They waved, pointed and smiled at the little tractor. Judith and Jaymie walked the parade with Larry the Library Gnome on his scooter, inciting laughter and fun with kids and adults alike.



• Membership of Friends of the Library: 49 members

• "Messages from the Hidden Lake" – the 13th edition is in progress - we received 125 entries. Dawn Krebs, Kris Steinberg and Julie Waechter have finished judging the adult submissions. The adult poetry section has been given award placements. Joe and Barb Kolupke need until new year's to finish judging the children's submissions. Julie has the layout of the book done, with all of the AD poetry in it. We are eagerly awaiting it's publication.

Friends of the Library met via email December 21, 2021. Next scheduled meeting is January 22, 2022.

2019-2021 Alamosa Public Library - Record Highs

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Most checkouts and renewals in a single month:
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21,433 (Mar '21) (Feb '20 – 16,846)
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Most checkouts and renewals in a single year:

174,012 (2021) (2019 – 139,879)

Highest adult circulation in a single month:

14,834 (Mar '21) (Feb'20 – 12,032)

Highest adult circulation in a single year:

112,965 (2021) (2019 - 100,881)

Highest children's circulation in a single month:

6,599 (Mar '21) (Jan '20 - 5,091)

Highest children's circulation in a single year:

61,047 (2021) (2020 - 49,170)

Most patron visits in a single month:

6,767 (May '19) (Apr '19 – 6,679)

Most patron visits in a single year:

28,511 (2021) (2020 - 16,360)

Most PC users in a single month:

2,956 (May '19) (July '19 – 2,937)

Most PC users in a single year:

28,639 (2019) (2021 – 16,000)

Highest Interlibrary Loan circs in a single month:

1,130 (Jan '20) (Feb '20-979)

Highest Interlibrary Loan circs in a single year:

10,441 (2019) (2021 – 8,855)

Highest CLC circulation in a single month:

2,117 (July '19) (Jan '19 – 1,975)

Highest CLC circulation in a single year:

20,740 (2019) (2021 – 14,881)

Single Day Records:

Most checkouts/renewals:

1,008 (2/18/20) (3/2/20 – 956)

Most patron visits:

469 (6/5/19) (6/26/19 – 397)

City of Alamosa Monthly Activities Report December 2021 Public Works Department

Streets:

Crack Seal
Haul Yard Waste
Level Dirt at Pulverisor
Mount and Test Snow Removal Equipment
Prep Burn Pit
Blade Alleys
Clean Catch Basins
Clean Shop and Heated Storage

Solid Waste:

Commercial Waste Hauled totaled 258.91 T.; Residential Waste Hauled totaled 187.72 T. Medical Waste totaled 6.7 T. Thirty three extra pick-ups were completed. two, 96 gal toter, zero 64 gal toters, and zero yard waste toters was delivered. Four toters and three dumpster were repaired.

Recycling:

A total of 92 bales of various materials were made. 53 bales were shipped. A total of 5.2 tons of glass was processed. Land fill savings totaled \$744.91.

Water:

Water pumped for municipal use totaled 31,223,043 gallons. Water treatment plant production totaled 30,354,702 gallons. There were 0 meter re-reads. Turn on/ turn offs and occupant changes totaled 40. Took Bac-T's for CDPHE.

Power outage for City Wells.

Performed locates.

Year to date locates: 1,741.

Water Treatment Facility:

Water produced= 30,354,720 gal. Average CL2= 1.79mg/l Average Raw Arsenic= 34.7 ppb Average Finished Arsenic= 7.3 ppb (MCL=10ppb) Coagulant used (Ferric Chloride) = 575 gal. Sodium Hypochlorite Used (Chloride)= 557 gal. Average Recovery Ratio=91.6%

Wastewater:

Total discharge for the month was 24.74 million gallons. Biochemical Oxygen Demand Monthly Average: 98%. Total Suspended Solids Monthly Average: 99%. E.coli Monthly Average Effluent

147/100 mg. Ammonium Nitrogen (NH4) Monthly Average: .385 mg/I. Ran all routine monthly testing.

Sewer:

Seventy sanitary sewers were inspected; 12 were unplugged. Twenty were checked at customer's requests. 10 were cleaned and flushed. All lift stations were checked daily. Checked lift stations. Year to date locates; 1,741.

East Alamosa:

Water supplied to East Alamosa totaled 3,395,005 gallons.

Seven sanitary sewers were checked for plugs, two were unplugged.

Cleaned 6 lift stations.

Cleaned out 4 manholes.

Took Bac-T Sample for CDPHE.

Power outages to all lift stations.

Fleet:

Performed 10 Preventive Maintenance Services

(1-Sanitation, 5-Streets, 3 -Police, 1- Water)

Replaced 7 tires (2-Sanitation, 1 – Streets, 4-Water)

Replaced 2 batteries (1-Police, 1-City Fire)

Flat tire repair (1-Police, 1-Building Maintenance)

Installed LED lights on PW truck (1-Public Works)

Installed puddle lamps on vehicle (1-Water)

Replaced door handle (1-Parks)

Replaced rear glass (1-Parks)

Troubleshot DEF injector problem

(1-Sanitation) Repaired TPMS sensor (1-Building Maintenance)

Replaced coolant reservoir (1-Sanitation)

Replaced dumpster locks (1-Sanitation)

Replaced grader blades and bolts (1-Streets)

Replaced main relief valve for hydraulics (1-Sanitation)

Replaced hydraulic hose for packer (1-Sanitation)

Replaced air governor (1-Streets)

Replaced TPMS sensor / Radar (1-Police)

Replaced spark plugs (1-Police)

Installed rack to hold stompers in vehicle (1-Water)

City of Alamosa Development Services Department Monthly Activity Report December 2021

Planning:

- 69 Land Use Applications
 - 1 home occupation, 1 minor subdivision, and 67 Short Term Rental applications
- Pre-application meetings with a community member regarding variance and Friday Health Plans regarding engineering
- Prepared materials for zoning work session with City Council
- o Completed interview and hiring process for new planning assistant position
- Wrote RFP for Boys & Girls Club's CDBG grant for an early childhood center
- Final presentation to Alamosa Board of County Commissioners about airport ownership change
- Discussed retrofit of Boyd School for Otero Junior College Child Development Service's Migrant Headstart
- Submitted first monthly report for RREO cardboard cover structure grant
- Meetings: Planning Commission, Alamosa Housing Authority, SLV GO! Board,
 Early Childhood Stakeholders Advisory group, and monthly code enforcement

Building:

- 13 building permits issued: 1-utility, 3-roof, 1-remodel, 2-other(window or door replacement), 1-demolition, 5-single family dwellings, 1-certificate of occupancy.
- Total fees collected \$32,978.76
- Total construction cost of projects: \$1,041,853.00
- Started project management for Rickey Recycling Center's new cardboard cover structure and concrete improvements funded by RREO grant.

• Downtown:

- Presented to Alamosa State Bank Board regarding shared parking lot redesign and REDI grant
- Meeting regarding permanent home of farmer's market

Housing:

- COPERR Colorado Partnership for Education and Rural Revitalization meeting with Trinidad State College and Attorney General's office regarding renovating blighted homes in Alamosa.
- Interview with Alamosa Citizen about UDC changes for housing
- o Pre-development meeting about transitional housing project
- Pre-development meeting about housing in the Cattails Subdivision
- Weekly coordination calls with CRHDC's architect for new development south of Montaña Azul

Alamosa Fire Department

Department Report for December 2021

The Alamosa Fire Department responded to 31 incidents within the City Limits and 9 incidents outside the City Limits. In addition to paged fire calls, Officers also responded to an additional 7 calls for assistance.

Call Comparisons

| Year | Monthly Comparison | Total City Calls Year to Date | County Calls Year to Date |
|------|--------------------|-------------------------------|---------------------------|
| 2021 | 31 | 263 | 129 |
| 2020 | 23 | 244 | 158 |

Inspections:

9 Commercial Building inspections were performed

Fire Prevention/Station Tours:

No station tours were given

Training:

Firefighters logged a combined total 45 hours of training during the month.

ALAMOSA

Incident Type Report (Summary)

Alarm Date Between $\{12/01/2021\}$ And $\{12/31/2021\}$ and Station = "1"

| Incident Type | Count | Pct of Incidents | Total Est Loss | Pct of Losses |
|---|-------|---------------------|-------------------|------------------|
| 1 Fire | | | | |
| 111 Building fire | 2 | 6.45% | \$35,000 | 61.40% |
| 113 Cooking fire, confined to container | 2 | 6.45% | \$2,000 | 3.50% |
| 114 Chimney or flue fire, confined to chimney or | flue | 3.23% | \$0 | 0.00% |
| 131 Passenger vehicle fire | 1 | 3.23% | \$13,000 | 22.80% |
| 132 Road freight or transport vehicle fire | 2 | 6.45% | \$7,000 | 12.28% |
| 151 Outside rubbish, trash or waste fire | 4 | 12.90% | \$0 | 0.00% |
| | 12 | 38.71% | \$57,000 | 100.00% |
| 4 Hazardous Condition (No Fire) | | | | |
| 412 Gas leak (natural gas or LPG) | 4 | 12.90% | \$0 | 0.00% |
| 424 Carbon monoxide incident | 1 | 3.23% | \$0 | 0.00% |
| 444 Power line down | 1 | 3.23% | \$0 | 0.00% |
| 463 Vehicle accident, general cleanup | 3 | 9.68% | \$0 | 0.00% |
| | 9 | 29.03% | \$0 | 0.00% |
| 5 Service Call | | | | |
| 522 Water or steam leak | 1 | 3.23% | \$0 | 0.00% |
| 531 Smoke or odor removal | 1 | 3.23% | \$0 | 0.00% |
| 551 Assist police or other governmental agency | 1 | 3.23% | \$0 | 0.00% |
| | 3 | 9.68% | \$0 | 0.00% |
| 6 Good Intent Call | | | | |
| 621 Wrong location | 1 | 3.23% | \$0 | 0.00% |
| 622 No Incident found on arrival at dispatch add | _ | 3.23% | \$0 | 0.00% |
| | 2 | 6.45% | \$0 | 0.00% |
| | | | | |
| 7 False Alarm & False Call | 1 | 3.23% | \$0 | 0.00% |
| 735 Alarm system sounded due to malfunction 745 Alarm system activation, no fire - unintenti | _ | 12.90% | \$0 \$0 | 0.00% |
| • | 5 | 16.13% | \$0 | 0.00% |

Total Incident Count: 31 Total Est Loss: \$57,000

1

COUNCIL COMMUNICATION

| DATE January 8, 2022 | AGENDA NO.C. 8. a | SUBJECT: IT Director Monthly |
|---------------------------|-------------------|------------------------------|
| Department Head: | a Bolling | Report for December 2021 |
| City Manager: | | |
| | | |
| PRESENTED BY: James A. Be | elknap | |

Below is a statement regarding major issues covered by the City IT Department:

December 2021 Report

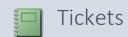
- The IT Department ordered and set up a cell phone, email and access for incoming council member Kyle Woodward.
- IT Department staff member Brandon Gallegos completed training and certification for CompTIA Sec+. This certification acknowledges skill and aptitude in the basics of cybersecurity.
- Replaced the core switching stack in the network MDF at City Hall. After finding that some POE ports had failed in the stack, a "forklift" upgrade was scheduled. By upgrading the previously installed Dell PowerConnect 7048Ps with PowerConnect N3048Ps, IT was able to bolster performance and device longevity. The new switches also support Dell's latest firmware patches and increase overall security. During the upgrade, all unnecessary configurations from the previous setup were removed to provide a "cleaner" configuration for later management.
- IT attended multiple training sessions with Adlumin, a recently installed and

- configured SIEM (security information and event management). This software allows IT a more granular view of system log data that could help anything from basic troubleshooting to security risk identification.
- One of the bigger projects of the year was the installation of Axon Interview. This solution replaces the cumbersome and unreliable DVR systems previously used for investigative interviews. The new system interfaces directly with Axons Evidence.com platform, already used for body and in-car camera videos. As evidence.com is a well rounded and easy to use digital evidence management system, our Police officers and investigators can now easily manage videographic evidence all with one "pane of glass".
- IT constructed a new rack in the Police Department IDF to house two new servers used in the Axon interview system. Further "balancing" and clean up of the two racks will be scheduled soon.
- IT worked with Rocky Mountain Fire and Security to replace and upgrade the cameras located around the well near City Hall, the PD Training Center as well as adding cameras for the skate park. These cameras were added to our enterprise surveillance system.
- IT attended a demo of Tyler's electronic work order system with finance and water utilities employees. The demo highlighted workflow improvements that can be considered by IT, Public Works, and Finance.
- IT interviewed and selected an additional technician to join staff starting in
 January. This position was supported by the IGA between Alamosa and the City of
 Monte Vista. The additional personnel will be stationed in Monte Vista and will
 greatly help the growing workload coming from both Cities. In particular, the new
 technician will be integral to the build out and support of the Ski Hi Complex.
- Added a new temperature monitoring device to the Ice Rink chiller room.
 Temperature alerts and trends can be accessed via cloud management. This new device replaced the older temperature alert system.
- Using data provided by Adlumin, IT identified multiple shares that were not configured in the most secure fashion. Although the previous configuration was not entirely vulnerable, multiple systems were "hardened" with more strict security practices.

- Additionally, Adlumin pointed out multiple failed connections from "high risk" IPs
 that interacted with our network firewall. The level of risk is assessed by data
 distributed by the NSA, DHS, and FBI that tracks the sources of malicious activity.
 Since the startup of Adlumin in our network infrastructure, IT has been adding
 these potentially malicious IP addresses to our firewall's blacklist ensuring no
 communications with those IPs are allowed.
- IT replaced the UPS located and fire station 2. The replacement re-established communication with the local camera system.
- IT set up a high level workstation for Development Service's oncoming employee. This workstation will be used for ArcGIS and AutoCAD among other processor intensive applications.
- Worked with Tyler to update the online payment processing system used by municipal court to accept credit card payments.
- IT is looking into upgrading the cameras at the Ice Rink sales hut. Any new cameras will be added to our enterprise surveillance system.
- Patched all City owned computers to the latest patch and vulnerability fixes from Microsoft. This monthly patching helps protect our computers from malicious software, resolve general windows issues/bugs, and provide access to new windows features.

In Monte Vista, we performed the following items:

- IT worked closely with the SkiHi Manager to set up and configure RecPro. RecPro is a software suite that specializes in campus management for recreation facilities. Everything from payment processing to equipment rentals, to resource scheduling can be centrally managed within the software. Additionally, the software provides a website where information can be posted and certain operations can be handled electronically.
- IT setup two server racks in the Ski Hi building to manage networking and electronic systems. Network switches, servers, power distribution units and controllers were added to the racks and configured.
- IT worked with Ciello to establish internet connectivity at Ski Hi.
- Set up wireless access points and network security distributed through 15 APs located around the complex. Each AP can handle around 500 clients. We have approximately 9 more awaiting installation to complete our scheduled coverage.
- Networked surveillance cameras for remote management and viewing.
- Patched all City owned computers to the latest patch and vulnerability fixes from Microsoft. This monthly patching helps protect our computers from malicious software, resolve general windows issues/bugs, and provide access to new windows features.



| Ticket # | Summary | Created | Closed |
|----------|---|-----------------------------------|-------------------------------|
| 10360 | Computer Codes | 2021-12- 01T16:04:48+00:0 0 | 2021-12- 03T20:36:11+00:00 |
| 10363 | Charge Lights and Backlight disabled on Jareb Aziz's MDT | 2021-12- 01T23:33:59+00:0 0 | 2021-12- 01T23:34:07+00:00 |
| 10364 | Paul Henry needs to have his phones voicemail fixed | 2021-12- 01T23:52:02+00:0 0 | 2022-01- 05T21:53:17+00:00 |
| 10365 | Council | 2021-12- 02T04:02:27+00:0 0 | 2021-12- 02T23:45:23+00:00 |
| 10366 | Renaming of NFC card | 2021-12- 02T04:04:19+00:0 0 | 2021-12- 13T16:55:02+00:00 |
| 10367 | Golf Simulator wont connect to APL network | 2021-12- 02T15:46:32+00:0 0 | 2021-12- 07T13:44:45+00:00 |
| 10368 | Computer Usage Report | 2021-12- 02T16:51:00+00:0 0 | 2021-12- 03T20:22:35+00:00 |
| 10372 | Contact us forms | 2021-12- 03T13:05:01+00:0 0 | 2021-12- 03T15:44:16+00:00 |
| 10373 | Cloud Recording - Regular City Council Meeting is now available | 2021-12- 03T13:07:08+00:0 0 | 2021-12- 03T15:41:07+00:00 |
| 10375 | TimeClock device | 2021-12- 03T16:11:48+00:0 0 | 2021-12- 06T18:47:34+00:00 |
| 10376 | In car camera keeps beeping | 2021-12- 03T23:37:30+00:0 0 | 2021-12- 03T23:45:47+00:00 |
| 10377 | [PRTG Network Monitor (COFAPRTG)] Ice Rink Printer Ping (Ping) Down (Request time | 2021-12- 04T03:22:04+00:0 0 | 2021-12- 06T15:47:56+00:00 |
| 10378 | [PRTG Network Monitor (COFAPRTG)] CofaMotion.city.alamosa.local Pagefile Usage (W | 2021-12- 06T00:33:40+00:0 0 | 2021-12- 06T15:47:44+00:00 |
| 10380 | Chiller room temp sensor | 2021-12- 06T17:14:57+00:0 0 | 2022-01- 04T23:02:23+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|---|-----------------------------------|-------------------------------|
| 10381 | Install Lightroom software | 2021-12- 06T18:45:01+00:0 0 | 2021-12- 09T20:51:23+00:00 |
| 10382 | New Hires | 2021-12- 06T23:08:52+00:0 0 | 2021-12- 10T20:05:04+00:00 |
| 10383 | Email | 2021-12- 07T15:10:40+00:0 0 | 2021-12- 07T16:04:30+00:00 |
| 10387 | cordless mouse and keyboard | 2021-12- 07T19:26:14+00:0 0 | 2021-12- 09T23:02:13+00:00 |
| 10388 | won't receive email | 2021-12- 07T20:23:01+00:0 0 | 2021-12- 07T20:36:37+00:00 |
| 10393 | Fax Machine | 2021-12- 08T19:35:13+00:0 0 | 2021-12- 09T20:35:24+00:00 |
| 10394 | New Hire | 2021-12- 08T23:00:04+00:0 0 | 2021-12- 09T23:02:00+00:00 |
| 10396 | Setup Projector in the Admin Conference room | 2021-12- 09T16:39:25+00:0 | 2021-12- 09T16:39:36+00:00 |
| 10397 | Website Banner | 2021-12- 09T18:00:49+00:0 0 | 2021-12- 09T21:24:18+00:00 |
| 10398 | Invitation for Bid | 2021-12- 09T22:28:53+00:0 | 2021-12- 09T23:01:51+00:00 |
| 10399 | [PRTG Network Monitor (COFAPRTG)] Ice Rink Printer Ping (Ping) Down (Request time | 2021-12- 11T03:08:10+00:0 0 | 2021-12- 13T15:08:23+00:00 |
| 10400 | [PRTG Network Monitor (COFAPRTG)] PD1 (172.16.0.247) [RMON] Ping (Ping) Down (Re | 2021-12- 11T16:09:47+00:0 0 | 2021-12- 13T15:08:20+00:00 |
| 10401 | [PRTG Network Monitor (COFAPRTG)] 25 Summarized Notifications | 2021-12- 11T16:10:09+00:0 0 | 2021-12- 13T15:08:17+00:00 |
| 10402 | [PRTG Network Monitor (COFAPRTG)] 25 Summarized Notifications | 2021-12- 11T16:10:31+00:0 0 | 2021-12- 13T15:08:14+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10403 | [PRTG Network Monitor (COFAPRTG)] 10 Summarized Notifications | 2021-12- 11T16:10:59+00:0 0 | 2021-12- 13T15:08:09+00:00 |
| 10404 | [PRTG Network Monitor (COFAPRTG)] PD Chief Printer Ping (Ping) Down (Request time | 2021-12- 11T16:53:56+00:0 0 | 2021-12- 13T15:08:02+00:00 |
| 10405 | [PRTG Network Monitor (COFAPRTG)] 25 Summarized Notifications | 2021-12- 11T16:54:26+00:0 0 | 2021-12- 13T15:08:04+00:00 |
| 10406 | [PRTG Network Monitor (COFAPRTG)] 25 Summarized Notifications | 2021-12- 11T16:54:51+00:0 0 | 2021-12- 13T15:07:56+00:00 |
| 10407 | [PRTG Network Monitor (COFAPRTG)] 11 Summarized Notifications | 2021-12- 11T16:55:05+00:0 0 | 2021-12- 13T15:07:59+00:00 |
| 10408 | [PRTG Network Monitor (COFAPRTG)] Golf Course - Unmanaged (172.16.0.229) Ping (Pi | 2021-12- 11T16:55:32+00:0 0 | 2021-12- 13T15:07:54+00:00 |
| 10409 | [PRTG Network Monitor (COFAPRTG)] CofaHost8 Ping (Ping) Down (Request timed out (| 2021-12- 11T17:01:39+00:0 0 | 2021-12- 13T15:07:52+00:00 |
| 10410 | [PRTG Network Monitor (COFAPRTG)] CofaHost4 (DRS) Ping (Ping) Down (Request timed | 2021-12- 11T17:02:40+00:0 0 | 2021-12- 13T15:07:48+00:00 |
| 10411 | [PRTG Network Monitor (COFAPRTG)] City Hall MDF Stack (172.16.0.200) [RMON] Ping | 2021-12- 11T17:19:09+00:0 0 | 2021-12- 13T15:07:45+00:00 |
| 10412 | [PRTG Network Monitor (COFAPRTG)] PD Training (172.16.0.240) [RMON] Ping (Ping) D | 2021-12- 11T22:13:33+00:0 0 | 2021-12- 13T15:07:38+00:00 |
| 10413 | Log on to Bactalk homescreen | 2021-12- 13T14:53:07+00:0 0 | 2021-12- 13T15:43:03+00:00 |
| 10414 | Access Folder | 2021-12- 13T15:38:27+00:0 | 2021-12- 13T16:42:33+00:00 |
| 10416 | Don has requested that IT takes a look at a high pitched whine coming from the camera system in fire station 2 | 2021-12- 13T22:56:16+00:0 0 | 2021-12- 16T21:50:47+00:00 |
| 10417 | [PRTG Network Monitor (COFAPRTG)] Ice Rink Printer Ping (Ping) Down (Request time | 2021-12- 14T02:05:47+00:0 0 | 2021-12- 15T18:28:25+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10418 | Computer does not turn on when pressing the powerbutton for the first couple of times. | 2021-12- 14T15:08:12+00:0 0 | 2022-01- 04T22:11:45+00:00 |
| 10419 | [PRTG Network Monitor (COFAPRTG)] PD Training (172.16.0.240) [RMON] Ping (Ping) D | 2021-12- 15T11:23:03+00:0 0 | 2021-12- 15T18:28:31+00:00 |
| 10420 | [PRTG Network Monitor (COFAPRTG)] PD Training (172.16.0.240) [RMON] Ping (Ping) D | 2021-12- 15T11:30:59+00:0 0 | 2021-12- 15T18:28:35+00:00 |
| 10421 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 15T13:08:17+00:0 0 | 2021-12- 15T18:28:38+00:00 |
| 10422 | [PRTG Network Monitor (COFAPRTG)] 3 Summarized Notifications | 2021-12- 15T13:09:25+00:0 0 | 2021-12- 15T18:28:41+00:00 |
| 10423 | [PRTG Network Monitor (COFAPRTG)] Golf Course Maintenance - Unmanaged (172.16.0.2 | 2021-12- 15T13:12:37+00:0 0 | 2021-12- 15T18:28:45+00:00 |
| 10424 | [PRTG Network Monitor (COFAPRTG)] 3 Summarized Notifications | 2021-12- 15T13:13:51+00:0 0 | 2021-12- 15T18:28:48+00:00 |
| 10425 | [PRTG Network Monitor (COFAPRTG)] PD Training (192.168.1.242) Ping (Ping) Down (| 2021-12- 15T13:24:13+00:0 0 | 2021-12- 15T18:28:09+00:00 |
| 10426 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T13:45:55+00:0 | 2021-12- 15T18:28:51+00:00 |
| 10427 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 15T13:46:57+00:0 0 | 2021-12- 15T18:28:53+00:00 |
| 10428 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T13:54:24+00:0 0 | 2021-12- 15T18:29:02+00:00 |
| 10430 | Loud beeping (alarm) noise library IT equipment | 2021-12- 15T14:11:40+00:0 0 | 2021-12- 15T18:31:07+00:00 |
| 10431 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T14:25:36+00:0 0 | 2021-12- 15T18:29:06+00:00 |
| 10432 | Server rack is squealing! | 2021-12- 15T14:58:01+00:0 0 | 2021-12- 15T18:29:59+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10433 | iWorqs | 2021-12- 15T15:53:10+00:0 0 | 2021-12- 15T20:56:13+00:00 |
| 10434 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T17:12:39+00:0 0 | 2021-12- 15T18:29:09+00:00 |
| 10435 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 15T17:22:17+00:0 0 | 2021-12- 15T18:29:11+00:00 |
| 10436 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T17:23:39+00:0 0 | 2021-12- 15T18:29:14+00:00 |
| 10437 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 15T17:32:53+00:0 0 | 2021-12- 15T18:29:27+00:00 |
| 10438 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T17:33:54+00:0 0 | 2021-12- 16T21:50:53+00:00 |
| 10439 | Wifi Voucher software | 2021-12- 15T17:39:28+00:0 0 | 2021-12- 16T17:10:33+00:00 |
| 10440 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T18:40:54+00:0 0 | 2021-12- 15T20:56:05+00:00 |
| 10441 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T20:29:26+00:0 0 | 2021-12- 15T20:56:04+00:00 |
| 10442 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 15T20:30:28+00:0 0 | 2021-12- 15T20:56:03+00:00 |
| 10443 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 15T20:40:38+00:0 0 | 2021-12- 15T20:56:02+00:00 |
| 10444 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 16T00:43:20+00:0 0 | 2021-12- 16T15:25:35+00:00 |
| 10445 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 16T00:44:25+00:0 0 | 2021-12- 16T15:25:31+00:00 |
| 10446 | Cloud Recording - Regular City Council Meeting is now available | 2021-12- 16T10:00:41+00:0 0 | 2021-12- 16T21:18:02+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|---|-----------------------------------|-------------------------------|
| 10450 | Printer not connecting to Lap Top | 2021-12- 16T18:39:42+00:0 0 | |
| 10451 | Friday Updates | 2021-12- 16T20:40:49+00:0 0 | 2021-12- 17T22:29:02+00:00 |
| 10453 | Library printer/copier taking minutes to process 1 page prints | 2021-12- 16T22:54:48+00:0 0 | 2021-12- 21T20:36:33+00:00 |
| 10454 | [PRTG Network Monitor (COFAPRTG)] Ice Rink Printer Ping (Ping) Down (Request time | 2021-12- 17T00:34:17+00:0 0 | 2021-12- 17T15:32:24+00:00 |
| 10455 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 17T06:44:25+00:0 0 | 2021-12- 17T15:32:17+00:00 |
| 10456 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 17T06:45:26+00:0 0 | 2021-12- 17T15:32:11+00:00 |
| 10457 | Update Rec pro and GV edge on my computer | 2021-12- 17T14:13:20+00:0 0 | 2021-12- 17T15:47:44+00:00 |
| 10458 | [PRTG Network Monitor (COFAPRTG)] PD Interview East Ping (Ping) Down (Request tim | 2021-12- 17T16:36:38+00:0 0 | 2021-12- 18T18:55:48+00:00 |
| 10459 | [PRTG Network Monitor (COFAPRTG)] WTP Printer Ping (Ping) Down (Request timed out | 2021-12- 18T12:35:05+00:0 | 2021-12- 18T18:55:37+00:00 |
| 10461 | IOGO | 2021-12- 20T19:10:12+00:0 0 | 2021-12- 20T22:13:12+00:00 |
| 10462 | Cams | 2021-12- 20T19:11:40+00:0 0 | 2021-12- 20T22:45:25+00:00 |
| 10463 | Jaymi Gile | 2021-12- 20T20:02:24+00:0 0 | 2021-12- 21T20:35:36+00:00 |
| 10464 | Incode | 2021-12- 20T20:46:19+00:0 0 | 2021-12- 30T22:15:02+00:00 |
| 10465 | Deactivate Terminating Employees | 2021-12- 20T21:02:08+00:0 0 | 2022-01- 04T20:54:29+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10466 | New Hire | 2021-12- 20T21:05:50+00:0 0 | 2021-12- 27T22:35:04+00:00 |
| 10467 | Incode for John Reesor | 2021-12- 20T23:04:15+00:0 0 | 2021-12- 30T23:23:01+00:00 |
| 10468 | New Employee | 2021-12- 21T00:53:14+00:0 0 | 2022-01- 03T17:59:22+00:00 |
| 10470 | Saving Documents to my drive | 2021-12- 21T17:19:58+00:0 0 | 2021-12- 21T20:14:17+00:00 |
| 10471 | Remote Playback doesn't work. | 2021-12- 21T19:00:31+00:0 0 | 2021-12- 21T20:15:25+00:00 |
| 10472 | Shops has received their new scanner and need it put on the wifi! | 2021-12- 21T20:36:21+00:0 0 | 2021-12- 30T23:22:59+00:00 |
| 10474 | Speakers for Computer | 2021-12- 22T18:53:54+00:0 0 | 2021-12- 30T21:59:16+00:00 |
| 10475 | Dash Cam | 2021-12- 22T19:10:22+00:0 0 | |
| 10476 | RFP for City Website | 2021-12- 23T16:00:30+00:0 0 | 2021-12- 27T02:46:27+00:00 |
| 10477 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T01:47:26+00:0 0 | 2021-12- 27T02:46:26+00:00 |
| 10478 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T01:48:30+00:0 0 | 2021-12- 27T02:46:25+00:00 |
| 10479 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T01:56:25+00:0 0 | 2021-12- 27T02:46:24+00:00 |
| 10480 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T01:57:27+00:0 0 | 2021-12- 27T02:46:23+00:00 |
| 10481 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T05:13:42+00:0 0 | 2021-12- 27T02:46:22+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10482 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T05:14:54+00:0 0 | 2021-12- 27T02:46:21+00:00 |
| 10483 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T06:08:53+00:0 0 | 2021-12- 27T02:46:20+00:00 |
| 10484 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T06:55:24+00:0 0 | 2021-12- 27T02:46:19+00:00 |
| 10485 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T06:56:25+00:0 | 2021-12- 27T02:46:18+00:00 |
| 10486 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T08:23:54+00:0 0 | 2021-12- 27T02:46:17+00:00 |
| 10487 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T08:24:53+00:0 0 | 2021-12- 27T02:46:16+00:00 |
| 10488 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T09:26:56+00:0 0 | 2021-12- 27T02:46:15+00:00 |
| 10489 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T09:27:57+00:0 0 | 2021-12- 27T02:46:14+00:00 |
| 10490 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T12:13:20+00:0 0 | 2021-12- 27T02:46:13+00:00 |
| 10491 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T12:14:24+00:0 0 | 2021-12- 27T02:46:12+00:00 |
| 10492 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T17:24:54+00:0 0 | 2021-12- 27T02:46:11+00:00 |
| 10493 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T17:25:56+00:0 | 2021-12- 27T02:46:09+00:00 |
| 10494 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T18:44:55+00:0 0 | 2021-12- 27T02:46:08+00:00 |
| 10495 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T18:46:00+00:0 0 | 2021-12- 27T02:46:07+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10496 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T20:36:53+00:0 0 | 2021-12- 27T02:46:06+00:00 |
| 10497 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T20:37:56+00:0 0 | 2021-12- 27T02:46:40+00:00 |
| 10498 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T20:47:23+00:0 0 | 2021-12- 27T02:46:00+00:00 |
| 10499 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T20:48:31+00:0 0 | 2021-12- 27T02:45:59+00:00 |
| 10500 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 24T21:44:51+00:0 0 | 2021-12- 27T02:45:57+00:00 |
| 10501 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 24T21:45:54+00:0 0 | 2021-12- 27T02:45:56+00:00 |
| 10502 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 25T01:25:55+00:0 | 2021-12- 27T02:45:56+00:00 |
| 10503 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 25T01:26:58+00:0 | 2021-12- 27T02:45:55+00:00 |
| 10504 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 25T15:14:35+00:0 0 | 2021-12- 27T02:45:54+00:00 |
| 10505 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 25T15:15:40+00:0 0 | 2021-12- 27T02:45:53+00:00 |
| 10506 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 25T18:34:55+00:0 | 2021-12- 27T02:46:35+00:00 |
| 10507 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 25T18:36:01+00:0 0 | 2021-12- 27T02:45:52+00:00 |
| 10508 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 25T22:42:24+00:0 | 2021-12- 27T02:45:51+00:00 |
| 10509 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 25T22:43:25+00:0 | 2021-12- 27T02:45:50+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10510 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 26T10:23:44+00:0 0 | 2021-12- 27T02:45:49+00:00 |
| 10511 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 26T10:24:54+00:0 0 | 2021-12- 27T02:45:48+00:00 |
| 10512 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 26T21:19:53+00:0 0 | 2021-12- 27T02:45:46+00:00 |
| 10513 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 27T12:43:54+00:0 0 | 2021-12- 27T19:29:57+00:00 |
| 10514 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 27T12:44:59+00:0 0 | 2021-12- 27T19:29:55+00:00 |
| 10515 | Exiting Employee | 2021-12- 27T17:24:18+00:0 0 | 2021-12- 27T23:25:45+00:00 |
| 10516 | New Hire | 2021-12- 27T17:46:19+00:0 0 | |
| 10517 | New Hire | 2021-12- 27T17:47:14+00:0 0 | 2022-01- 03T17:59:31+00:00 |
| 10518 | Update Council Webinar information | 2021-12- 27T18:13:38+00:0 0 | 2021-12- 29T17:39:53+00:00 |
| 10519 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 27T19:40:22+00:0 0 | 2021-12- 29T17:05:25+00:00 |
| 10520 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 27T19:41:25+00:0 0 | 2021-12- 29T17:05:22+00:00 |
| 10521 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 27T19:58:24+00:0 | 2021-12- 27T22:35:26+00:00 |
| 10522 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 27T19:59:27+00:0 0 | 2021-12- 27T22:35:24+00:00 |
| 10523 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 27T21:34:41+00:0 0 | 2021-12- 27T22:35:39+00:00 |

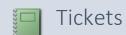
| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10524 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 27T21:35:54+00:0 0 | 2021-12- 27T22:35:36+00:00 |
| 10525 | Online payments not working | 2021-12- 27T21:48:59+00:0 0 | 2021-12- 29T22:19:58+00:00 |
| 10526 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 27T22:02:24+00:0 0 | 2021-12- 27T22:35:33+00:00 |
| 10527 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 27T22:23:18+00:0 0 | 2021-12- 27T22:35:32+00:00 |
| 10528 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 27T22:24:23+00:0 0 | 2021-12- 27T22:35:29+00:00 |
| 10529 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 28T04:56:54+00:0 0 | 2021-12- 29T17:05:16+00:00 |
| 10530 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 28T09:48:54+00:0 0 | 2021-12- 29T17:26:42+00:00 |
| 10531 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 28T09:50:03+00:0 0 | 2021-12- 29T17:26:37+00:00 |
| 10532 | "Antenna box" lobby-city hall | 2021-12- 28T13:54:38+00:0 0 | 2021-12- 29T17:07:31+00:00 |
| 10533 | scanner is not working | 2021-12- 28T15:18:40+00:0 0 | 2021-12- 29T17:29:01+00:00 |
| 10536 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 28T17:08:10+00:0 0 | 2021-12- 29T17:05:03+00:00 |
| 10537 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 28T17:09:24+00:0 0 | 2021-12- 29T17:05:00+00:00 |
| 10538 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 28T20:16:15+00:0 0 | 2021-12- 29T17:00:43+00:00 |
| 10539 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 28T20:17:24+00:0 0 | 2021-12- 29T17:00:41+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10540 | Security access on key fob for court security | 2021-12- 28T22:05:38+00:0 0 | 2021-12- 29T17:30:57+00:00 |
| 10541 | New CDC COVID-19 Guidelines | 2021-12- 28T23:37:29+00:0 0 | 2021-12- 29T17:28:58+00:00 |
| 10542 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 28T23:50:37+00:0 0 | 2021-12- 29T17:00:39+00:00 |
| 10543 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 28T23:51:38+00:0 0 | 2021-12- 29T17:00:37+00:00 |
| 10544 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 29T13:16:49+00:0 0 | 2021-12- 29T17:00:34+00:00 |
| 10545 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 29T13:17:53+00:0 0 | 2021-12- 29T17:00:32+00:00 |
| 10546 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 29T14:32:54+00:0 0 | 2021-12- 29T17:00:30+00:00 |
| 10547 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 29T14:33:57+00:0 0 | 2021-12- 29T17:00:28+00:00 |
| 10548 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 29T15:14:54+00:0 0 | 2021-12- 29T17:00:26+00:00 |
| 10549 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 29T15:16:03+00:0 0 | 2021-12- 29T17:00:24+00:00 |
| 10550 | Kristen's mouse inoperable | 2021-12- 29T15:35:35+00:0 0 | 2021-12- 29T17:00:20+00:00 |
| 10551 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 29T16:08:40+00:0 0 | 2021-12- 29T17:00:08+00:00 |
| 10552 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 29T16:09:53+00:0 0 | 2021-12- 29T17:00:06+00:00 |
| 10554 | Ice Rink Cameras | 2021-12- 29T23:14:00+00:0 0 | 2022-01- 03T17:36:15+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|---|-----------------------------------|-------------------------------|
| 10555 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 30T11:41:49+00:0 0 | 2021-12- 30T15:33:37+00:00 |
| 10556 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 30T11:42:54+00:0 0 | 2021-12- 30T15:33:33+00:00 |
| 10557 | GV Edge not opening | 2021-12- 30T13:30:27+00:0 0 | 2021-12- 30T22:14:26+00:00 |
| 10559 | [PRTG Network Monitor (COFAPRTG)] Fleet (172.16.0.246) [RMON] Ping (Ping) Down (| 2021-12- 31T01:18:14+00:0 0 | 2021-12- 31T14:52:26+00:00 |
| 10560 | [PRTG Network Monitor (COFAPRTG)] Streets - Unmanaged (172.16.0.227) Ping (Ping) | 2021-12- 31T01:19:17+00:0 0 | 2021-12- 31T14:52:22+00:00 |
| 10561 | [PRTG Network Monitor (COFAPRTG)] IR Chiller (192.168.1.240) Ping (Ping) Down (R | 2021-12- 31T01:23:02+00:0 0 | 2021-12- 31T14:52:19+00:00 |
| 10562 | [PRTG Network Monitor (COFAPRTG)] 9 Summarized Notifications | 2021-12- 31T01:24:12+00:0 0 | 2021-12- 31T14:52:18+00:00 |
| 10563 | [PRTG Network Monitor (COFAPRTG)] Rec Public DVR Ping (Ping) Down (Request timed | 2021-12- 31T01:24:22+00:0 0 | 2021-12- 31T14:52:17+00:00 |
| 10564 | [PRTG Network Monitor (COFAPRTG)] Ice Rink (192.168.1.245) Ping (Ping) Down (Req | 2021-12- 31T01:28:06+00:0 0 | 2021-12- 31T14:52:15+00:00 |
| 10565 | [PRTG Network Monitor (COFAPRTG)] IceRink (172.16.0.248) [RMON] Ping (Ping) Down | 2021-12- 31T01:29:09+00:0 0 | 2021-12- 31T14:52:15+00:00 |
| 10566 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T01:31:23+00:0 0 | 2021-12- 31T14:52:13+00:00 |
| 10567 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T01:32:35+00:0 0 | 2021-12- 31T14:52:12+00:00 |
| 10568 | [PRTG Network Monitor (COFAPRTG)] Rec Private DVR Ping (Ping) Down (Request timed | 2021-12- 31T01:34:38+00:0 0 | 2021-12- 31T14:52:12+00:00 |
| 10569 | [PRTG Network Monitor (COFAPRTG)] 2 Summarized Notifications | 2021-12- 31T01:35:40+00:0 0 | 2021-12- 31T14:52:08+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|---|-----------------------------------|-------------------------------|
| 10570 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T05:07:24+00:0 0 | 2021-12- 31T14:52:07+00:00 |
| 10571 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T05:08:30+00:0 0 | 2021-12- 31T14:52:06+00:00 |
| 10572 | [PRTG Network Monitor (COFAPRTG)] CofaCamCem.city.alamosa.local [Windows] Sophos | 2021-12- 31T05:12:39+00:0 0 | 2021-12- 31T14:52:05+00:00 |
| 10573 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T06:45:54+00:0 0 | 2021-12- 31T14:52:04+00:00 |
| 10574 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T06:47:06+00:0 0 | 2021-12- 31T14:52:03+00:00 |
| 10575 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T13:47:54+00:0 0 | 2021-12- 31T14:52:02+00:00 |
| 10576 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T13:48:59+00:0 0 | 2021-12- 31T14:52:01+00:00 |
| 10577 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T14:37:25+00:0 0 | 2021-12- 31T14:51:59+00:00 |
| 10578 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T15:00:33+00:0 0 | 2022-01- 01T15:23:20+00:00 |
| 10579 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T15:01:38+00:0 0 | 2022-01- 01T15:23:19+00:00 |
| 10580 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T17:11:53+00:0 0 | 2022-01- 01T15:23:18+00:00 |
| 10581 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T17:33:55+00:0 0 | 2022-01- 01T15:23:18+00:00 |
| 10582 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T17:35:00+00:0 0 | 2022-01- 01T15:23:16+00:00 |
| 10583 | [PRTG Network Monitor (COFAPRTG)] Probe Device Probe Health (Probe Health) Down (| 2021-12- 31T17:37:38+00:0 0 | 2022-01- 01T15:23:15+00:00 |

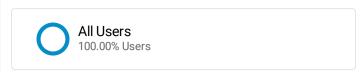
| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10584 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T20:24:54+00:0 0 | 2022-01- 01T15:23:14+00:00 |
| 10585 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T20:25:59+00:0 0 | 2022-01- 01T15:23:14+00:00 |
| 10586 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T21:17:19+00:0 0 | 2022-01- 01T15:23:13+00:00 |
| 10587 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T21:18:23+00:0 0 | 2022-01- 01T15:23:12+00:00 |
| 10588 | [PRTG Network Monitor (COFAPRTG)] Fire Station 2 DVR Ping (Ping) Down (Request t | 2021-12- 31T21:26:23+00:0 0 | 2022-01- 01T15:23:11+00:00 |
| 10589 | [PRTG Network Monitor (COFAPRTG)] Firestation2 (172.16.0.234) [RMON] Ping (Ping) | 2021-12- 31T21:27:29+00:0 0 | 2022-01- 01T15:23:10+00:00 |



| Ticket # | Summary | Created | Closed |
|----------|--|-----------------------------------|-------------------------------|
| 10361 | Evidence Copier | 2021-12- 01T17:37:00+00:0 0 | |
| 10362 | Printing | 2021-12- 01T18:38:29+00:0 0 | 2021-12- 07T16:02:28+00:00 |
| 10369 | Help me create a digital signature | 2021-12- 02T21:21:30+00:0 0 | 2021-12- 07T23:13:45+00:00 |
| 10370 | Spell Check not working | 2021-12- 02T23:39:36+00:0 0 | 2021-12- 03T01:20:59+00:00 |
| 10371 | City Manager Emails and Finance Emails | 2021-12- 03T13:00:29+00:0 0 | 2021-12- 06T17:21:18+00:00 |
| 10374 | HR Printer | 2021-12- 03T15:39:13+00:0 0 | 2021-12- 06T18:52:20+00:00 |
| 10379 | Scanner/Printer | 2021-12- 06T14:55:56+00:0 0 | 2021-12- 07T16:02:06+00:00 |
| 10384 | GV Edge Recorder | 2021-12- 07T15:32:05+00:0 0 | 2021-12- 07T16:01:53+00:00 |
| 10385 | Remove Erik Lira, Jonathan Moreno, and Michael Avila from the MVPD group | 2021-12- 07T18:35:34+00:0 0 | 2021-12- 07T18:35:58+00:00 |
| 10386 | Update Lead Keyfobs to have access to PD Lobby door | 2021-12- 07T18:36:39+00:0 0 | 2021-12- 07T18:36:48+00:00 |
| 10389 | east door in squad room | 2021-12- 07T21:27:37+00:0 0 | 2021-12- 08T12:59:17+00:00 |
| 10390 | Phone in office is not working 719-852-8281 | 2021-12- 08T15:23:36+00:0 0 | 2021-12- 08T23:12:31+00:00 |
| 10391 | Phones are out | 2021-12- 08T17:04:40+00:0 0 | 2021-12- 08T18:20:52+00:00 |
| 10392 | Adobe documents (PDF) will not print. | 2021-12- 08T18:12:06+00:0 0 | 2021-12- 08T23:11:41+00:00 |

| Ticket # | Summary | Created | Closed |
|----------|---|-----------------------------------|-------------------------------|
| 10395 | New HR - Cary Hayes | 2021-12- 09T14:31:19+00:0 0 | 2021-12- 09T21:24:11+00:00 |
| 10415 | Can you provide instructions for the phone system. | 2021-12- 13T16:41:01+00:0 0 | 2021-12- 13T16:50:06+00:00 |
| 10429 | Cary Hayes Key Card | 2021-12- 15T14:01:21+00:0 0 | 2021-12- 16T17:10:16+00:00 |
| 10447 | Gail and Charlie's Key Fobs quite working | 2021-12- 16T17:07:31+00:0 0 | 2021-12- 16T17:10:02+00:00 |
| 10448 | Gigi's desk phone reports as Forrest when calling specific people outside of the city | 2021-12- 16T17:08:19+00:0 0 | 2021-12- 16T17:09:42+00:00 |
| 10449 | Gigi's sound does not work on her computer. | 2021-12- 16T17:08:37+00:0 0 | 2021-12- 16T17:08:54+00:00 |
| 10452 | New Hire Brandon D. Sanchez | 2021-12- 16T21:40:51+00:0 0 | 2021-12- 20T16:18:11+00:00 |
| 10460 | printer problems | 2021-12- 19T11:06:00+00:0 0 | 2021-12- 21T17:01:48+00:00 |
| 10469 | Adobe Acrobat | 2021-12- 21T15:24:28+00:0 0 | 2021-12- 21T17:02:31+00:00 |
| 10473 | Rebuild Secure Wifi Network in Monte Vista | 2021-12- 22T16:07:45+00:0 0 | |
| 10534 | Office Printer nor printing correctly | 2021-12- 28T16:32:09+00:0 0 | 2022-01- 06T19:44:04+00:00 |
| 10535 | Employee Termination Kristopher Donaldson | 2021-12- 28T16:33:51+00:0 0 | 2021-12- 29T17:47:28+00:00 |
| 10553 | Credentials | 2021-12- 29T16:11:18+00:0 0 | 2022-01- 04T17:40:09+00:00 |
| 10558 | Forrest's email | 2021-12- 30T13:55:12+00:0 0 | 2022-01- 06T17:06:34+00:00 |

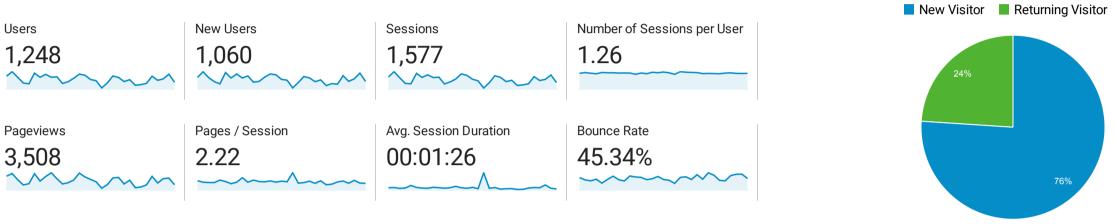
Audience Overview



Dec 1, 2021 - Dec 31, 2021

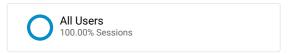
Overview





| Language | Users | % Users | |
|------------|-------|---------|-----|
| 1. en-us | 1,201 | 96.2 | 23% |
| 2. en-gb | 17 | 1.36% | |
| 3. en | 6 | 0.48% | |
| 3. en 4. c | 5 | 0.40% | |
| 5. zh-cn | 5 | 0.40% | |
| 6. es-419 | 3 | 0.24% | |
| 7. es-us | 3 | 0.24% | |
| 8. en-au | 2 | 0.16% | |
| 9. en-in | 1 | 0.08% | |
| 10. en-ph | 1 | 0.08% | |

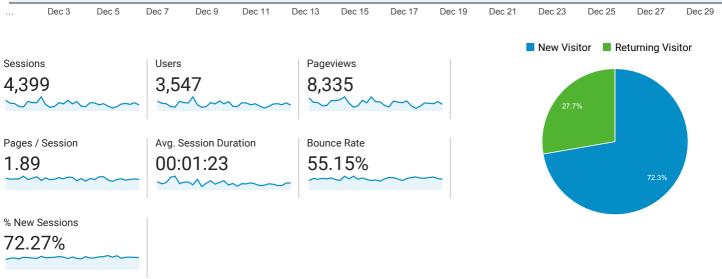
Audience Overview



Dec 1, 2021 - Dec 31, 2021

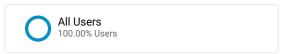
Overview





| | Language | Sessions | % Sessions |
|----|----------|----------|------------|
| 1. | en-us | 4,038 | 91.79% |
| 2. | fr-fr | 108 | 2.46% |
| 3. | zh-cn | 106 | 2.41% |
| 4. | en-gb | 34 | 0.77% |
| 5. | en | 31 | 0.70% |
| 6. | С | 21 | 0.48% |
| 7. | en-au | 10 | 0.23% |
| 8. | en-ca | 10 | 0.23% |
| 9. | es-us | 7 | 0.16% |
| 10 |). nl-nl | 6 | 0.14% |

Audience Overview



Dec 1, 2021 - Dec 31, 2021

Overview





| Language | Users | % Users |
|----------------|-------|---------|
| 1. en-us | 511 | 94.63% |
| 2. zh-cn | 13 | 2.41% |
| 3. c | 7 | 1.30% |
| 4. en | 4 | 0.74% |
| 5. en-ca | 1 | 0.19% |
| 6. en-gb | 1 | 0.19% |
| 7. en-us@posix | 1 | 0.19% |
| 8. fi | 1 | 0.19% |
| 9. uk-ua | 1 | 0.19% |

City Clerk/Municipal Court December 2021 Monthly Report

Prepared and distributed 14 birthday cards.

LIQUOR:

- Renewals:
 - o St. Ive's
 - o Alta #3301
 - o Alta #5725
 - o Alta #3501
 - o American Legion
- Inspections:
 - o Beer Keg Depot
 - o St. Ive's
 - o Alta (State, Denver, and Main St.)
 - Safeway
 - o Juanito's

COURT:

- Court held December 6, 8, 9, 16
- Interviewed court security applicants.
- Meeting with RMS to discuss Community Service.
- Attended USDOJ BJA Grant Programs Webinar.
- Met with First Response K-9 for second informal interview.
- Sent certification of record for appeal case filed.

ELECTIONS:

• Swore in Council members.

BOARDS:

• Attended Granicus Boards and Commissions attendance tracking training.

RECORDS:

• Intern completed internship for 2021. Work on records pump house will need to continue in 2022 with new intern.

TRAININGS:

- Attended CAMCA Courthouse Coffee Chat: OJW Discussion
- Attended Anti-Harassment Training virtually.

OTHER:

- Attended weekly Leadership Team meetings.
- Attended Regular Council meetings.
- One-on-one with Mayor Coleman.
- Attended employee potluck.



ALAMOSA MUNICIPAL COURT 1/11/2022 12:40:58 PM

Totals For Filed Date From 12/01/2021 To 12/31/2021

Posted Fee Totals For Transaction Date From 12/01/2021 To 12/31/2021

| Violations By Filed Date | | | | |
|--|-----------|----|---|--|
| CITY ORDINANCE | 45 | | | |
| PARKING | 3 | | | |
| TRAFFIC | 37 | | | |
| Total Violations Filed: | 85 | | | |
| Violations Completed-Paid Fines By File | d Date | | | |
| CL-DOCKET CLOSED | | | | |
| CITY ORDINANCE | 9 | | | |
| PARKING | 1 | | | |
| TRAFFIC | 27 | | , | |
| CL | | 37 | | |
| DENIED-DENIED FILING, CLOS | SED | | | |
| CITY ORDINANCE | 2 | | | |
| TRAFFIC | 1 | | | |
| DENIED | | 3 | | |
| Total Violations Completed-Paid Fines: | | 40 | | |
| Violations Completed-Before Judge By F | iled Date | | | |
| CL-DOCKET CLOSED | | | | |
| CITY ORDINANCE | 2 | | | |
| CL | | 2 | | |
| Total Violations Completed-Before Judge: | | 2 | | |



Warrants Issued

ALAMOSA MUNICIPAL COURT 1/11/2022 12:40:58 PM

Totals For Filed Date From 12/01/2021 To 12/31/2021

Posted Fee Totals For Transaction Date From 12/01/2021 To 12/31/2021

Violations Completed-Other By Filed Date DI-DISMISSED/PRESENTED INSURANCE **TRAFFIC DP-DISMISSED BY PROSECUTOR** CITY ORDINANCE **DV-DIVERSION VOID CITY ORDINANCE NG-NOT GUILTY CITY ORDINANCE Total Violations Completed-Paid Fines: Total Violations Completed-Paid Fines: Total Violations Completed-Before Judge: Total Violations Completed-Before Jury: Total Violations Completed-Before Teen Court: Total Violations Completed-Other: Total Violations Completed:** 48 **Total Violations Filed:** 85 **Net Difference Filed - Completed:** 37



ALAMOSA MUNICIPAL COURT 1/11/2022 12:40:58 PM

Totals For Filed Date From 12/01/2021 To 12/31/2021

Posted Fee Totals For Transaction Date From 12/01/2021 To 12/31/2021

| CITY ORDINANCE | 38 | | | |
|---|-----------|-------------------|----|--|
| Total Warrants Issued: | 38 | Total Violations: | 38 | |
| arrants Cleared | | | | |
| CITY ORDINANCE | 51 | | | |
| Total Warrants Cleared: | 51 | Total Violations: | 51 | |
| Total Warrants Issued: | 38 | | | |
| Total Warrants Cleared: | 51 | | | |
| Net Difference: | -13 | | | |
| olations Completed-Other Paid By | rneu Date | | | |
| AJ-TRAFFIC DEFERRAL | | | | |
| AJ-TRAFFIC DEFERRAL | | 2 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC | | 2 | | |
| AJ-TRAFFIC DEFERRAL | | 2 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ | | 2 2 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ BH-BOND HEARING | | 2 2 11 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ BH-BOND HEARING CITY ORDINANCE | | 11 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ BH-BOND HEARING CITY ORDINANCE BH | | 11 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ BH-BOND HEARING CITY ORDINANCE BH CD-COMPLETION DATE FOR | | 11 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ BH-BOND HEARING CITY ORDINANCE BH CD-COMPLETION DATE FOR TRAFFIC | | 11 | | |
| AJ-TRAFFIC DEFERRAL TRAFFIC AJ BH-BOND HEARING CITY ORDINANCE BH CD-COMPLETION DATE FOR TRAFFIC CD | | 11 | | |



ALAMOSA MUNICIPAL COURT 1/11/2022 12:40:58 PM

Totals For Filed Date From 12/01/2021 To 12/31/2021

Posted Fee Totals For Transaction Date From 12/01/2021 To 12/31/2021

Violations Completed-Other Paid By Filed Date CO-COLLECTIONS CITY ORDINANCE DP-DISMISSED BY PROSECUTOR TRAFFIC **OD-ORDINANCE DEFERRAL CITY ORDINANCE** PP-PAYMENT PLAN **PARKING** ST-STATUS HEARING CITY ORDINANCE TR-TRIAL - NON JURY **CITY ORDINANCE** WI-WARRANT ISSUED



ALAMOSA MUNICIPAL COURT 1/11/2022 12:40:58 PM

Totals For Filed Date From 12/01/2021 To 12/31/2021

Posted Fee Totals For Transaction Date From 12/01/2021 To 12/31/2021

| Violations Completed-Other Paid By Filed Date | | | | |
|---|----|--|--|--|
| CITY ORDINANCE | 2 | | | |
| WI | 2 | | | |
| Total Violations Completed-Other Paid: | 48 | | | |



ALAMOSA MUNICIPAL COURT 1/11/2022 12:40:58 PM

Posted Fee Totals For Transaction Date From 12/01/2021 To 12/31/2021

| Fee Code | Fee Description | Paid | |
|----------|--------------------------|------------|--|
| • | | \$0.00 | |
| CCOST | COURT COSTS | \$278.00 | |
| DEFER | DEFERRED FEE | \$50.00 | |
| | DFLT JUDGMENT | \$30.00 | |
| FINE | Fine | \$3,541.00 | |
| | JURY FEE | \$25.00 | |
| | JURY TRIAL FEE | \$25.00 | |
| | LATE FEE | \$10.00 | |
| | OUTSTANDING JUDGMENT WAR | \$30.00 | |
| PD SUR | PD SURCHARGE | \$797.50 | |
| REST | RESTITUTION | \$50.00 | |
| TP | SERVICE CHARGE | \$50.00 | |
| VA | VICTIMS ASSISTANCE | \$40.00 | |
| | WARRANT FEE | \$150.00 | |
| | | | |

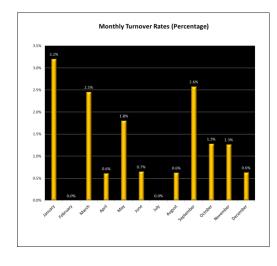
| Report Totals: \$5,076.50 |
|---------------------------|
|---------------------------|

HUMAN RESOURCES MONTHLY REPORT

December 2021

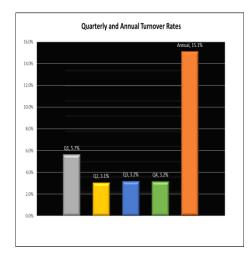
City of Alamosa Turnover Rate Full-Time & Part-Time Year Round Employment Monthly Number of Average Quarterly Annual Turnover Number of Month Separated Turnover Turnover Rates Rates Rate **Employees Employees** (Percentage) 5 156 **January** 3.2% 0 161 February 0.0% 4 163 2.5% 5.7% March April 1 163 0.6% May 3 166 1.8% June 1 153 0.7% 3.1% 0.0% July 0 159 August 1 160 0.6% 4 155 2.6% 3.2% September 2 October 156 1.3% 2 158 1.3% November

0.6%



158

1



3.2%

15.1%

Workers Compensation:

New filings: 1

December

Alamosa Police Department

December 2021 Month End Report

| Part 1 Crime Category | Oct-21 | Nov-21 | Dec-21 | Dec-20 | Raw # Change | Year to Date |
|------------------------|--------|--------|--------|--------|--------------|--------------|
| Part 1 Violent Crimes | | | | | | |
| Homicide | 0 | 0 | 0 | 1 | -1 | 1 |
| Sexual Assaults | 4 | 1 | 0 | 1 | -1 | 21 |
| Robbery | 1 | 0 | 2 | 2 | 0 | 12 |
| Aggravated Assault | 2 | 3 | 4 | 6 | -2 | 38 |
| Total Violent Crimes | 7 | 4 | 6 | 10 | -4 | 72 |
| Part 1 Property Crimes | | | | | | |
| Burglary | 2 | 5 | 8 | 7 | 1 | 95 |
| Larceny | 37 | 44 | 49 | 46 | 3 | 470 |
| Vehicle Theft | 2 | 5 | 5 | 6 | -1 | 33 |
| Total Property Crimes | 41 | 54 | 62 | 59 | 3 | 598 |
| Total Part 1 Crimes | 48 | 58 | 68 | 69 | -1 | 670 |
| Miscellaneous Offenses | | | | | | |
| Domestic Violence | 12 | 10 | 8 | 6 | 2 | 103 |
| Simple Assault | 13 | 4 | 7 | 9 | -2 | 88 |
| Drug Related | 15 | 13 | 27 | 9 | 18 | 154 |
| Liquor Laws | 3 | 3 | 3 | 1 | 2 | 12 |
| Harassment | 9 | 8 | 9 | 2 | 7 | 90 |
| DUI/DWAI/DUID | 8 | 3 | 7 | 2 | 5 | 60 |
| Arson | 1 | 2 | 2 | 0 | 2 | 18 |
| Traffic Related | | | | | | |
| Traffic Accidents | 44 | 28 | 20 | 28 | -8 | 388 |
| Fatal | 0 | 0 | 0 | 0 | 0 | 0 |
| Injury | 3 | 4 | 3 | 7 | -4 | 44 |
| Property Damage | 41 | 24 | 17 | 21 | -4 | 344 |
| Community Service Ofc | | | | | | |
| Dogs picked up | 15 | 20 | 7 | 15 | -8 | 155 |
| Animal Bites | 2 | 1 | 0 | 2 | -2 | 14 |
| Barking Dog Complaints | 2 | 2 | 1 | 0 | 1 | 9 |
| Wildlife Calls | 13 | 5 | 4 | 3 | 1 | 43 |
| Weed/Trash Removal | 3 | 2 | 0 | 3 | -3 | 147 |
| Snow Removal | 0 | 0 | 0 | 11 | -11 | 9 |
| Towed Vehicles | 1 | 3 | 0 | 3 | -3 | 15 |
| Red Tagged Vehicles | 7 | 7 | 6 | 14 | -8 | 63 |
| Summons Issued | 10 | 2 | 6 | 29 | -23 | 175 |
| Calls for Service | 184 | 105 | 171 | 196 | -25 | 2594 |

Submitted by: Ken Anderson, Chief of Police



Alamosa Police Department

| Part I Crime Category Jan-21 Reb-21 Mar-21 Part I Violent Crimes 0 0 0 Homicide 2 3 2 Robbery 0 2 1 Robbery 0 2 1 Aggravated Assault 2 4 2 Lotal Violent Crimes 6 6 5 Burglary 6 6 21 Larceny 51 31 47 Vehicle Theft 4 2 0 Larceny 51 31 47 Vehicle Theft 4 2 0 Total Property Crimes 65 48 73 Miscellaneous Offenses 65 48 73 Miscellaneous Offenses 6 6 4 7 Simple Assault 5 8 5 4 Drug Related 4 7 11 Liquor Laws 0 0 1 Duly/DwAl/Du | Apr-221 1 1 1 19 34 34 34 9 62 62 62 62 8 | May-21 0 0 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 3 3 3 3 | Maye21 Jun-21 Jul-21 Ju | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Aug-21 1 2 2 0 0 4 4 4 4 4 4 41 41 41 41 | 5 0 0 2 2 1 1 1 4 4 4 4 4 4 4 4 4 4 5 5 7 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 | 0 0 4 4 1 1 2 2 2 2 2 2 2 2 2 4 4 1 4 8 4 8 4 8 13 15 15 | 0 0 0 3 3 4 4 4 4 4 5 5 5 5 6 6 10 10 10 10 10 10 10 10 10 10 10 10 10 | 0 0 0 2 2 2 4 4 4 4 4 6 6 6 6 6 6 6 6 6 6 6 6 | Year to Date 1 21 21 12 38 72 470 33 598 670 670 103 88 154 |
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| 61 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 1 1 1 19 34 34 0 0 62 62 62 62 62 62 8 | 2 2 24 33 33 33 6 6 6 6 6 6 7 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 1 2 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | 0 2 2 4 4 7 47 47 47 6 64 64 64 64 7 7 | 0 4 4 7 7 7 7 7 2 2 2 2 2 4 4 8 48 48 13 13 13 13 13 14 14 14 14 14 14 14 14 14 14 14 14 14 | 0 0 0 0 4 4 44 5 5 5 5 5 6 6 10 10 10 13 13 14 14 14 14 14 14 14 14 14 14 14 14 14 | 0 0 0 4 4 49 6 6 6 6 6 6 7 7 | 1 21 12 38 72 72 72 470 33 598 670 670 103 88 |
| 65 3 3 4 4 9 4 9 9 9 9 9 9 9 9 9 9 9 9 9 9 | 1 1 7 7 19 34 34 0 0 62 62 62 9 9 9 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2 1 1 3 3 4 4 4 4 41 10 10 10 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2 0 0 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | 2 1 1 7 7 4 4 4 57 64 64 64 64 7 7 | 4 4 1 2 2 2 2 2 2 2 4 4 1 4 4 1 1 2 1 1 3 1 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 | 1 0 0 4 4 44 44 5 5 5 5 10 10 | 0 2 2 4 4 49 6 6 6 6 6 6 6 7 7 | 21 12 38 38 72 470 33 598 670 670 103 88 154 |
| 65 4 9 9 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 | 1 7 7 19 34 0 0 62 62 9 9 9 | 2 1 1 2 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 | 1 3 3 4 4 41 10 10 12 | 1 2 2 2 2 2 55 59 59 9 9 11 11 11 11 11 11 11 11 11 11 11 1 | 0 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | 1 4 4 4 57 64 64 64 67 7 | 1 2 2 37 37 48 48 48 13 | 0 3 4 44 44 5 5 5 5 5 10 10 | 2 6 6 62 62 68 68 7 7 | 12 38 38 72 72 470 33 598 670 670 103 88 154 |
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| 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 | 9 19 34 0 0 62 62 9 5 19 0 0 | 2 2 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 | 6 4 4 2 3 3 3 41 10 12 9 9 | 4 42 11 11 15 55 59 9 9 9 11 11 11 11 11 11 11 11 11 11 11 | 7 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 | 6 6 4 4 57 64 64 10 6 | 2 2 2 2 41 48 48 13 13 15 15 | 5 44 44 5 5 54 58 58 10 10 | 6 8 8 6 6 6 8 8 8 7 7 | 95 470 33 33 598 670 670 1124 124 12 |
| 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 | 19 34 34 62 62 62 62 62 63 64 64 64 65 65 65 66 66 66 66 66 66 66 66 66 66 | 24 24 24 33 33 9 6 6 6 | 4 4 29 29 35 41 41 10 10 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 | 11 11 2 2 2 5 5 5 5 5 5 5 6 9 9 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 35 5 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | 6 47 4 4 57 57 64 64 7 | 2 2 2 41 48 48 12 13 | 5 44 5 5 54 58 58 10 10 | 8 49 62 62 68 68 7 7 | 95 470 470 33 598 670 670 103 88 88 154 |
| 6 6 6 8 6 8 1 31 31 31 31 31 31 31 31 31 31 31 31 3 | 19 34 0 0 62 62 9 9 19 0 0 | 24 24 24 24 29 33 33 33 23 23 23 23 23 23 23 23 23 23 | 4 2 2 2 2 3 3 3 3 4 1 10 112 12 5 9 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 | 11 42 2 2 55 59 59 11 11 11 | 5 35 35 3 3 3 3 4 4 4 4 4 4 4 4 4 4 4 4 | 6 47 4 4 57 57 64 6 6 | 2 2 2 41 48 48 13 | 5 44 5 5 5 5 6 10 10 13 | 8 49 62 62 68 88 8 8 8 7 7 7 27 | 95 470 33 358 670 670 103 88 154 12 |
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| 4 2 61 39 65 48 8 5 5 8 4 7 0 0 5 4 2 0 1 1 33 25 | 53 62 9 5 19 0 | 3 29 29 9 9 6 6 6 1 | 2 35 35 41 10 12 9 0 | 55 59 15 11 11 11 | 44 44 44 44 44 44 44 44 44 44 44 44 44 | 57 57 64 10 10 7 | 2 41 48 48 12 13 | 5 54 58 10 10 4 | 5 62 68 68 7 7 | 33 598 670 103 88 88 154 12 |
| 65 48 65 48 65 48 65 48 65 65 65 65 65 65 65 65 65 65 65 65 65 | 53 62 9 5 19 0 | 29 33 9 6 6 73 | 41 41 10 12 9 0 | 55 59 11 11 11 | 51 3 8 8 8 1 | 57 64 10 6 6 | 48 48 12 13 | 54 58 10 10 4 4 | 68 68 7 7 7 27 | 598 670 103 88 88 154 12 |
| 8 5 8 5 8 7 4 7 0 0 0 2 0 1 1 1 | 62 9 5 19 0 | 33 6 6 6 7 1 | 10 10 9 0 0 0 | 15 9 9 0 0 11 | 3 8 8 8 1 | 10 6 6 0 | 48 12 13 | 10 4 13 | 88 8 7 7 7 27 | 670 103 88 154 12 |
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| ants 33 25 | 1 2 | 5 | 1 2 | 3 | 8 | 4 | 8 | 3 | 7 | . 09 |
| ents 33 25 | 1 | 4 | 2 | 2 | 0 | 1 | 1 | 2 | 2 | 18 |
| 33 25 | | _ | | | | | | | | |
| | 98 | 35 | 34 | 34 | 38 | 37 | 44 | 28 | 70 | 388 |
| Fatal 0 0 0 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Injury 3 3 4 | 3 | 5 | 4 | 1 | 8 | 3 | 3 | 4 | 3 | 44 |
| Property Damage 30 22 20 | 33 | 30 | 30 | 33 | 30 | 34 | 41 | 24 | 17 | 344 |
| Community Service Ofc | | | | | | | | | | |
| Dogs picked up 6 20 | 13 | 70 | 14 | 12 | 5 | 16 | 15 | 20 | 7 | 155 |
| Animal Bites 1 0 1 | 1 | 3 | 2 | 2 | 0 | 1 | 7 | 1 | 0 | 14 |
| Barking Dog Complaints 0 0 0 | 0 | 0 | 1 | 1 | 0 | 2 | 2 | 2 | 1 | 6 |
| Wildlife Calls 3 2 2 | 0 | 0 | 2 | 4 | 2 | 9 | 13 | 5 | 4 | 43 |
| Weed/Trash Removal 13 2 4 | 2 | 9 | 43 | 25 | 6 | 9 | 3 | 7 | 0 | 147 |
| Snow Removal 5 4 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |
| Towed Vehicles 3 0 2 | 2 | 1 | 0 | 1 | 2 | 0 | 1 | 3 | 0 | 15 |
| Red Tagged Vehicles 5 5 | 7 | 3 | 1 | 5 | 8 | 2 | 7 | 7 | 9 | 63 |
| 15 17 | 35 | 23 | 13 | 1 | 8 | 8 | 10 | 2 | 9 | 175 |
| Calls for Service 265 234 273 | 249 | 258 | 187 | 224 | 232 | 212 | 184 | 105 | 171 | 2594 |